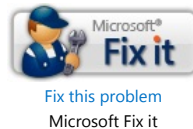
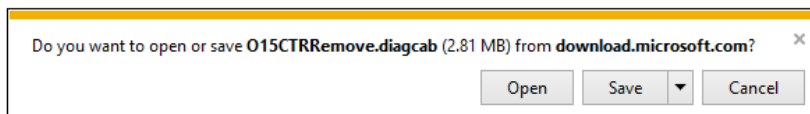


How to uninstall Office 2013 or Office 365

To automatically uninstall Microsoft Office 2013 or Office 365, click the **Fix it** button:



Important After you click the button, the **File Download** dialog box appears at the bottom of the Internet Explorer window. To download the Fix it, click **Save**. If you click **Open**, you may have problems when you run the Fix it. When the process is complete, click **Open folder**, locate the file (the file name should start as "O15CTRRemove"), and then double-click the file to run the Fix it.



If you want to know how to reinstall Office 2013 or Office 365, see [How to reinstall Office 2013 or Office 365](#).

Did this resolve your problem?

If you can't uninstall Office 2013 or Office 365 by using the Fix it solution, try the following steps to manually uninstall the program. Or, contact [Microsoft Support](#) (<http://support.microsoft.com/contactus/?ws=support>) for help.

Manual steps to uninstall Office 2013 or Office 365

Step 1: Determine the Office installation type

Before you follow these steps, you must know the installation type of your Office installation. This is important because each installation type may require a different removal method.

To determine the office installation type, follow these steps:

1. Start an Office application, such as Microsoft Word.
2. On the **File** menu, click **Account**.
3. If Office 2013 was installed by using Click-to-Run, an **Update Options** appears. For an MSI installation, the **Update Options** item does not appear.

Tips

- Click-to-Run is a new method that you can use to install and update Microsoft Office over the Internet. Click-to-Run operates in a manner that's similar to streaming video. By default, Office 365 products are installed by using Click-to-Run.
- MSI is the traditional method that's used to install Office. Typically, Office is installed from a local installation resource.

(http://bemis/33/_layouts/ArticlePages/determine)

Step 2: Manually uninstall Office 2013 or Office 365

For a Click-to-Run installation of Office 2013, such as for Office 365 Home

Note To complete this method, you must be logged on to Windows through an administrator account. If this is your personal computer, you're probably already logged on through an administrator account. If the computer is part of a network, you might have to ask the system administrator for help. To verify that you're logged on through an administrator account, see the following Microsoft Knowledge Base article:

[How to determine your user account type in Windows](#) (<http://support.microsoft.com/kb/2663817>)

Step 1: Remove the remaining Windows Installer packages

1. Open the Office 15 installation folder. By default, the folder is located at **C:\Program Files\Microsoft Office 15**.
2. Open the **root** folder, open the **integration** folder, and then delete all C2RManifest*.xml files, such as c2rmanifest.officemui.msi.zip.en-us.
3. Use one of the following methods to open a Command Prompt window as an administrator.

For Windows 7

- a. Click **Start**, click **All Programs**, and then open the **Accessories** folder.
- b. Right-click **Command Prompt**, and then click **Run as administrator**.

For Windows 8 or Windows 8.1

- a. Swipe in from the right edge of the screen, and then tap **Search**. If you use a mouse, point to the upper-right corner of the screen, move the mouse pointer down, and then click **Search**.
 - b. In the **Search** box, type **CMD**. In the search results, press and hold **Command Prompt** for one second, and then click **Run as administrator**. If you use a mouse, right-click **Command Prompt**, and then click **Run as administrator**.
4. At the command prompt, type the following commands and press Enter after each one:

```
cd "C:\Program files\Microsoft Office 15\root\integration" integrator.exe /U
```

Step 2: Remove the Office 2013 scheduled tasks

1. Open a Command Prompt window as an administrator.
2. At the command prompt, type the following commands and press Enter after each one:

```
schtasks.exe /delete /tn "\Microsoft\Office\Office 15 Subscription Heartbeat" schtasks.exe /delete /tn "\Microsoft\Office\Office Automatic Update" schtasks.exe /delete /tn "\Microsoft\Office\Office Subscription Maintenance"
```

Step 3: Use Task Manager to end the Click-to-Run tasks

1. Use one of the following methods to open Task Manager.

For Windows 7

Right-click an empty area of the taskbar, and then click **Start Task Manager**.

For Windows 8 or Windows 8.1

- a. Swipe in from the right edge of the screen, and then tap **Search**. If you use a mouse, point to the upper-right corner of the screen, move the mouse pointer down, and then click **Search**.
 - b. In the **Search** box, type **Task Manager**. In the search results, click **Task Manager**.
2. Click the **Process** tab.
 3. If the following processes are running, right-click each one, and then click **End Process** in Windows 7 or **End Task** in Windows 8 or Windows 8.1 after you select each process.
 - integratedoffice.exe
 - appvshnotify.exe
 - firstrun.exe
 - setup*.exe

Step 4: Delete the Office 2013 service

1. Open a Command Prompt window as an administrator.
2. At the command prompt, type the following command, and then press Enter:

```
sc delete OfficeSvc
```

Step 5: Delete the Office 2013 files

1. Use one of the following methods to open the **Run** dialog box.

For Windows 7

- a. Click **Start**, type **Run** in the **Start Search** box, and then click **Run** in the search results.

For Windows 8 or Windows 8.1

- a. Swipe in from the right edge of the screen, and then tap **Search**. If you use a mouse, point to the upper-right corner of the screen, move the mouse pointer down, and then click **Search**.
- b. In the **Search** box, type **Run**, and then click **Run** in the search results.

Note You can also press the Windows logo key+R to open the **Run** dialog box.

2. In the **Open** box, type **%ProgramFiles%**, and then click **OK**.
3. Delete the "Microsoft Office 15" folder.
4. Open the **Run** dialog box, type **%ProgramData%\Microsoft**, and then click **OK**.
5. Delete the ClickToRun folder. If the folder does not exist, go on to the next step.
6. Open the **Run** dialog box, type **%ProgramData%\Microsoft\office**, and then click **OK**.
7. Delete the FFPackageLocker folder.

Note If you cannot delete a folder or a file that's open or that's being used by another program, restart the computer, and then try again. If you still can't remove the folder, go to the next step.

Step 6: Delete the Office 2013 registry subkeys

Important Follow the steps in this section carefully. Serious problems might occur if you modify the registry incorrectly. Before you modify it, [back up the registry for restoration](http://support.microsoft.com/kb/322756/) (<http://support.microsoft.com/kb/322756/>) in case problems occur.

1. Open **Registry Editor**.

For Windows 7

- a. Click **Start**, type **Run** in the **Start Search** box, and then click **Run** in the search results.
- b. Type **regedit**, and then click **OK**.

For Windows 8 or Windows 8.1

- a. Swipe in from the right edge of the screen, and then tap **Search**. If you use a mouse, point to the upper-right corner of the screen, move the mouse pointer down, and then click **Search**.
- b. In the **Search** box, type **regedit**, and then click **regedit.exe** in the search results pane.

2. Delete the following registry subkeys:

- HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Office\15.0\ClickToRun
- HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\AppVISV
- HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall\Microsoft Office <Edition> 15 - en-us

Note In the subkey in the third bullet item, "Microsoft Office 15 <Edition> - en-us" represents the actual program name. This name depends on the Office 2013 edition and language version that you installed.

Step 7: Delete the Start menu shortcuts

1. Open the **Run** dialog box.
2. Type **%ALLUSERSPROFILE%\Microsoft\Windows\Start Menu\Programs**, and then press Enter.
3. Delete the Office 2013 folders.

Step 8: Uninstall the Microsoft Office Habanero local component and Habanero supplemental local component

1. Open a Command Prompt window as an administrator.
2. At the command prompt, type one of the following commands, as appropriate to your operating system, and then press Enter:
 - If you're running an x86 version of Office 2013 on an x64 operating system, run the following command:
`MsiExec.exe /X{50150000-008F-0000-1000-0000000FF1CE}`
 - If you're running an x86 version of Office 2013 on an x86 operating system, run the following command:
`MsiExec.exe /X{50150000-007E-0000-0000-0000000FF1CE}`
 - If you're running an x64 version of Office 2013 on an x64 operating system, run the following command:
`MsiExec.exe /X{50150000-008C-0000-1000-0000000FF1CE}`

 For an MSI installation of Office 2013

Get Live Help

- [For Office 365 Home or University users](http://support.microsoft.com/get-support/office/office-365-home-premium/install-upgrade-activate/uninstalling-my-software) (http://support.microsoft.com/get-support/office/office-365-home-premium/install-upgrade-activate/uninstalling-my-software)
- [For Office 2013 home users](http://support.microsoft.com/get-support/office/office-2013/install-upgrade-activate/uninstalling-my-software) (http://support.microsoft.com/get-support/office/office-2013/install-upgrade-activate/uninstalling-my-software)
- [For Office 365 business users](http://office.microsoft.com/redirect/HA103836042.aspx) (http://office.microsoft.com/redirect/HA103836042.aspx)
- [For Office 2013 business users](https://support.microsoft.com/oas/default.aspx?&gprid=16674&st=1&wfxredirect=1) (https://support.microsoft.com/oas/default.aspx?&gprid=16674&st=1&wfxredirect=1)

For more information

How to reinstall Office 2013 or Office 365

Sign in to your [account page](http://office.microsoft.com/redirect/XT102780162.aspx) (http://office.microsoft.com/redirect/XT102780162.aspx) , and then click the Install button to reinstall Office on the same computer. If you purchased Office on a DVD, use the DVD and product key that came in the product packaging to reinstall the software.

About this article

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Applies to: Microsoft Office Home and Business 2013, Microsoft Office 365 Home, Microsoft Office 365 ProPlus, Microsoft Office Home and Student 2013, Microsoft Office Personal 2013, Microsoft Office Professional 2013, Microsoft Office Professional Plus 2013, Microsoft Office Standard 2013, Microsoft Office 365 for enterprises, Microsoft Office 365 for small businesses

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