



VIJ COMPANY LIMITED

PASCHIM GUJARAT

PROJECT REPORT

PREPARED BY

DUDHATRA KHODALAL

CLASS

S.Y.B.B.A.

ROLL NO.

58

SEAT NO

.....

ACADAMIC YEAR

2008-2009

GUIDED BY

MS.ALPA JOSHI

SUBMITTED TO : pgvcl

COLLEGE : SHREE GYANYAGNA COLLEGE OF
SCIENCE & MGT.



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PREFACE

As per the syllabus of S.Y.B.B.A. prescribe by “SAURASTRA UNIVERSITY” in Bachelor of Business Administration course industrial training must be conducted for all the students of s.y.b.b.a.

SAURASTRA UNIVERSITY has incorporated visited in BBA course which provides a golden opportunity to the students to understand. I am a student of this course got valuable knowledge of the theories which help me a lot to develop and to become to become adroit.

In my case I underwent training at **Paschim Gujarat Vij Company Limited** the topic covered by me is in all sector account sector, human resource sector and technical sector



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ACKNOWLEDGEMENT

This report is a result of training taken by me at **paschim Gujarat Vij Company limited**

I am conscious of my gratitude to many people who have extended their help and inspiration during my project development. I am grateful to Saurashtra University for putting on industrial visit in our syllabus and for giving an opportunity to visit it. I am also thankful to my principal DR. KAVITA SOOD and MS. ALPA JOSHI and who have shown willingness to impart training to the students are co-operative and helpful.

This report would not have been possible without the help of co-operative staff of **paschim Gujarat Vij Company limited**. I am very thankful to all the staff of PGVCL.



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DECLARATION

I undersigned DUDHATRA KHODALAL B. the student of gyanyagna college of science and management Rajkot. Solemnly declare the project submitted hear under is prepared by me and with my own efforts and guidance of faculty of pro, ALPA JOSHI. This work has not been submitted to any other university for any other examination.

DATE:

PLACE:



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Signature.....

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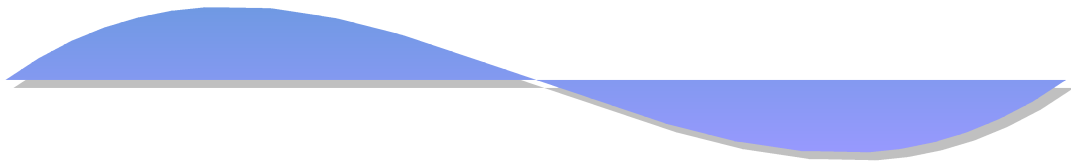
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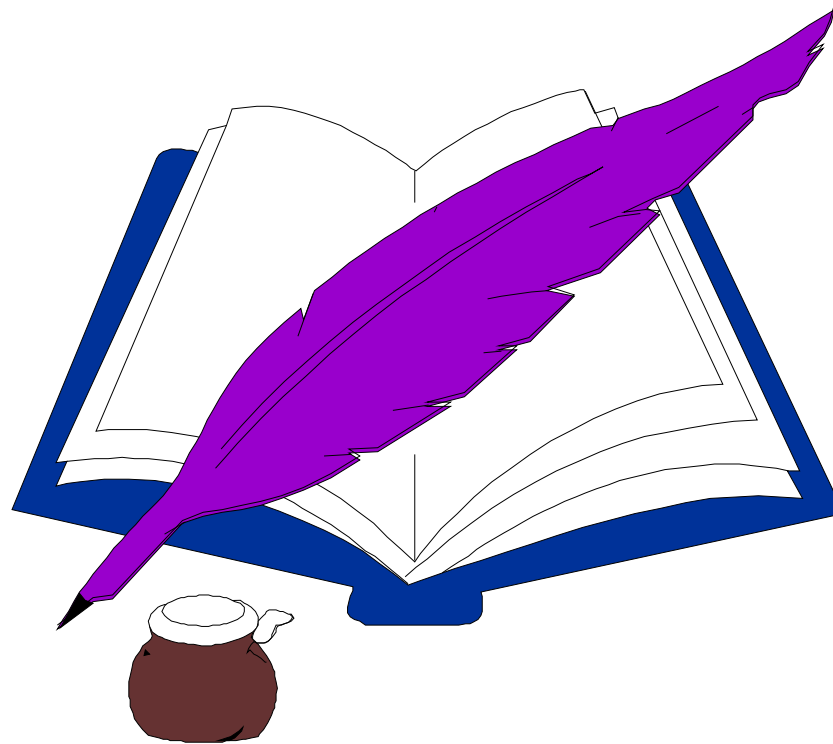
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GENERAL INFORMATION

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HISTORY OF THE COMPANY

PGVCL

The erstwhile Gujarat Electricity Board (**GEB**) has been restructured into four companies.

- ➡ PGVCL
- ➡ UGVCL
- ➡ DGVCL
- ➡ MGVCL

One generation (**GSEC**), one transmission (**GETCO**), four distribution companies and **GUVNL**. The **PGVCL** is one of the distribution companies which started functioning from **1st April, 2005**.

Area served by PGVCL is the largest of all four distribution companies. The area of operation under PGVCL includes Saurashtra and Kachchh regions.

Gujarat Urja Vikas Nigam Ltd. Is the company under which all the six companies are working, created after restructuring of erstwhile GEB.



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Profile of the company

Company is incorporated on 15th September, 2003 with certificate of business w.e.f. 15th October, 2003. Commercial operation of company is started on 1st an April 2005.

PGVCL is feeding electricity in 8 district of Gujarat namely Rajkot, Jamnagar, Junagadh, Porbander, Bhuj, Bhavnagar, Surendranagar and Amreli covering total 83 talukas. For better administration and consumers' conveniences, administrative area of company is divided in to total 9 and out of which 6 circles are under direct control of corporate office and 3 circles are under control of Bhavnagar zonal office. You may view company office map for details.

Total area covered by company : **99,771** sq. km. approx.

Population of area covered by company : **15** million approx.

Total consumers of company : **39,18,700** (as on sept-08)

Total divisions : **36**



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Total sub divisions : **197**

Total employees : **11697 (as 04/11/2008)**

Total assessment of PGVCL for the year 2007-08 : 4015.80 chores

Total assessment of PGVCL up to sept-08 : 2470.32 corers.

➡ AS I take training in the corporate office Rajkot.

ADDRESS : Paschim Gujarat vij company limited

Corporate office

Nana mauve main road.

Lakhminagar

Rajkot.

PHONE NO. : 0281-2380425/2380427

FAX : 0281-2380428

E-mail : acuwzr@gebmain.com

CHIRMEN : Mr.A.M.OHEBOR

CE&CVO OF PGVCL OFFICE RAJKOT.

AREA : for consumer of Rajkot city, Rajkot rural, Jamnagar, Junagadh, & Porbander circle.



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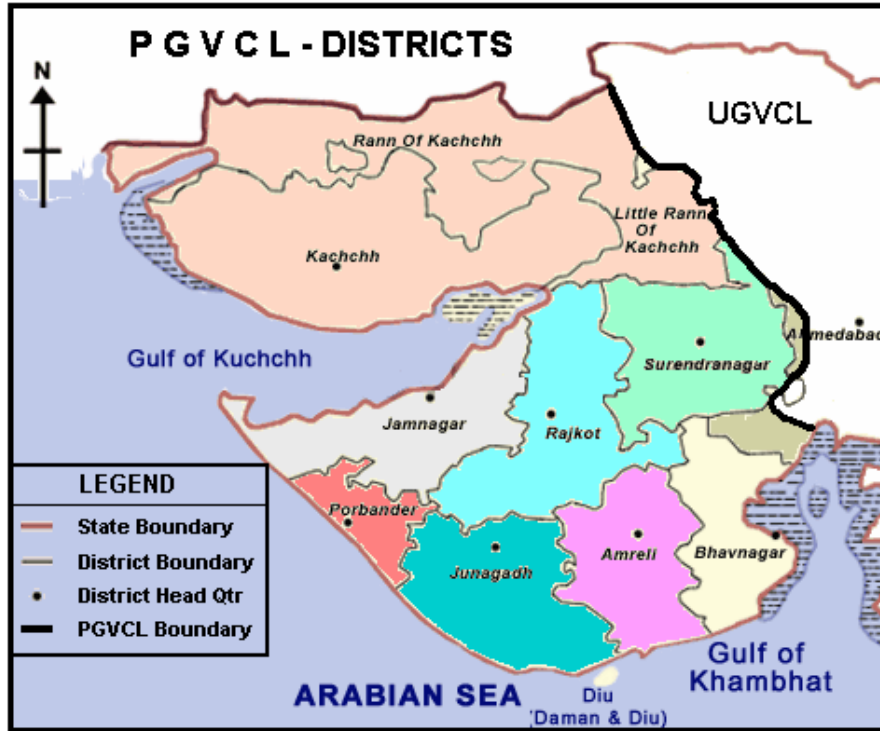
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MAP OF PGVCL AREA



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BORD OF DIRECTORE



Mrs. Vijyalaxmi Joshi IAS
Chairman & managing director
Contact-0281-2375250



Mr. M.B. Patel
Join managing director
Contact-0278-2521789



Sh. Guruprasad Mohapatra, IAS
Director
Contact-0265-2232807



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Sh. Praful H. Rana
Director
Contact-0265-2338498



Sh. Harikant P. Desai
Director
Contact-0265-2344425



Sh. Ramesh G. Sheth
Director
Contact-0265-2335635





VIJ COMPANY LIMITED

Sh.Kantilal P.patel
Director

Contact-0265-2343678



Sh. Shirish V. Sapre
Directors
Contact-0265-2356345



Prof. Biju Varkkey
Director

Contact-079-66324874



Dr. Girdharilal S. Gupta
Director
Contact-079-66324803

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Accessibility to the Public

Information regarding Important Circulars, Advertisements, Achievements, Board Meeting Resolutions etc. Are available on the company's website www.pgvcl.com . Sample page of the website is shown below.

The screenshot shows a web browser window displaying the Gujarat State Electricity Board website. The page features a navigation menu with links for Home, About Us, GEB Updates, GEB in News, Useful Links, and Contact Us. A dropdown menu is open under 'GEB Updates', listing options like Board Meeting, GEB News, Important Circulars, GEB Advertisements, Weekly Achievements, and What's New. A table titled 'Board Meeting' is visible, listing recent meetings with their dates and subjects.

S.No.	MeetingDate	BoardMeetingSubject
1	03-09-2004	Highlights of the 355th Board Meeting of the Gujarat Electricity Board held on Friday, the 3rd September, 2004 at GEB VIP Guest House, Gandhinagar T.P.S.
2	31-07-2004	Highlights of the 354th Board Meeting of the Gujarat Electricity Board held on Saturday the 31st July, 2004 at GEB H.O., Sardar Patel Vidyut Bhavan, Race Course, Vadodara.
3	30-06-2004	Highlights of the 353rd Board Meeting of the Gujarat Electricity Board held on Wednesday the 30th June, 2004 at GEB H.O. Sardar Patel



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So it is very helpful to know about any information of the related company they had put all the information in their website. Anybody can easily open the website and take information.

SIZE & FORM OF THE **ORGANISATION**

On the basis of the size plant of the industries can classified in the following categories.

1. Large scale
2. Medium scale
3. Small scale

Small scale industries are mainly labour intensive industries while large scale industries are capital intensive industries.

In case of **PGVCL**. It is a large scale industry because it is a limited company the company is handle by government



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GOALS OF THE COMPANY

Every company has a one goal so in case of **PGVCL** the company want give a good services to their customer. Every company is established with some goal without goal a company cannot exists. The **PGVCL** is established with a goal to provide good services to their customer.



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ORGANISATION STRUCTURE

➡ TECHNICAL DEPARTMENT

Additional chief engineer



Executive engineer



Deputy engineer





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Line engineer



Line men



Assistant linemen



Helper

➡ **ACCOUNT DEPARTMENT**

Control of a/c



Deputy Chief A/c officer



A/c officer



Superintendent of a/c





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Deputy Superintendent of a/c



Senior assistant



Junior assistant

➡ BILLING DEPARTMENT

Senior assistant



Junior assistant



Cash collector

COMPANY MAP

RAJKOT CRICLE



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JAMNAGAR CRICLE

BHUJ CRICLE

BHAVNAGAR CIRCLE

PORBANDAR CRICLE



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AMERELI CRICLE





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PERSONNEL MANAGEMENT



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INTRODUCTION

Personnel management is the management of the people at work. Personnel management is a function of the general management with the objective of ensuring that every employee makes his fullest contribution to the achievement of the objective of business.

Human resources are the greatest assets of any business enterprises. The workers are the heart of the organisation. It is the manpower that operates the machines process the raw material into a finished product and makes it possible to sales in the market.

According to DALE YODER “personnel management effectively describe the process or planning and directing the application development and utilisation of human resources in employment.

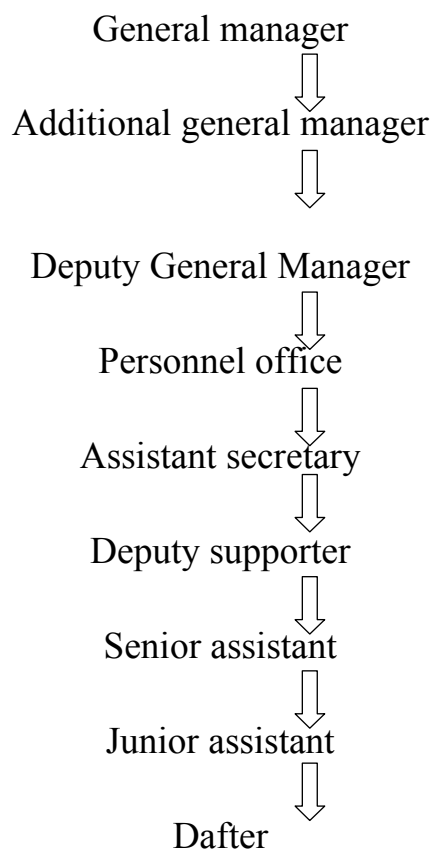
In case of PGCCL. The personnel department is so much big because it is a service sector so there are no anymore department.



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ORGANISATION STRUCTURE





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TIME KEEPING SYSTEM

The very important point of the successful any activity is to manage the time. So in case of the **PGVCL** there is any one shift because it is a service related company. So there is a good time schedule it is start from **10:30 am to 06:00 pm**. And in between the lunch time is 01:30pm to 02:00pm this time is only for administrative department because this company is service related company they have to take care any time the electricity is need 24 honour so in technical department there are shift schedule.

In case of holiday in PGVCL there are 2,4 Saturday holiday as per government rules of PGVCL. And there are all government holiday is also there.



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RECRUITMENT

The recruitment process started with identification of vacancies to be filled up it is basically concerned with the identification of sources from where the personnel can be employed and motivating them to offer for the employment.

According to EDWARD FLIPPO “recruitment is both positive and negative activity”. It is process of searching for prospective employees, stimulating and encouraging them to apply for job in an organisation.

There are mainly two types of sources to do the recruitment



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- INTERNAL SOURCES
- EXTERNAL SOURCES

IN case of **PGVCL**. Recruitment is done through internal sources such as when any vacancies, occur, existing, employees are given first preference they are promoted or transferred on the basis of merit seniorities of performances. The chance of new employee is not very high because most of their recruit is on seniorities base.

SELECTION

The selection procedure is a step by step programmed procedure from the reception of the application of the candidate to the final selection. hence it is a complex procedure it is a systematic process of selecting the right candidate and disqualifying the candidate which does not match with the company's criteria. the main objective of such procedure is that whether the applicant meets the required standard and qualification or not.



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It is not a only step but it is a well programmed series of action which are useful for deciding the selection of a candidate. Here a selection are first required to face the preliminary interview and then the various type of the tests of the tests will be there and then the final selection will be so made the applicant if does not match with the criteria of the company he can be rejected also.

In case of PGVCL there is not any particular process for selection but there are so many departments. So in every department there is a different process for selection in case of technical department there are only take test but in case of higher level post there is test personal interview is also.

INDUCTION



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Induction is a technique by which a new employee is rehabilitated into enhanced surrounding and introduced to the practiced, policies and the objective of the organisation. In other words it is a welcoming process. The idea is to welcome a new comer make him\her fell at home and generate a feeling of belongingness, however its small but is meaningful and has significance as a part of total organisation.

In case of **PGVCL** there is no any particular process so Firstly, information is given to newly appointed person to whom he has to given a report and the place of report.

Secondly, the respective manager welcomes the employees.

Thirdly, it gives overall information about the department in which he is designated.



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TRAINING AND DEVELOPMENT

Training starts after the recruitment of the employees. Training is the process through which employees are made capable of doing the job prescribed to them.

According to FLIPPO, “training is the act of increasing the knowledge and skills of the employees for doing a particular job.”

Development is concerned with the growth of an employee in all respects. It is the process by which manager and executives acquire not only skill but also capabilities for future managerial tasks.

In case of **PGVCL**. Is a limited company therefore there is no separate department for training. It selects mostly trained personnel so there is no need of training. In case of untrained person training is provided during the job and supervisor becomes the trainer. There is a technical department also so in case of those department there are needed some training to work for a new technical officer.



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PROMOTION AND TRANFER

A promotion may be defined as an upwards movement of an employees in an organisation to another job which commands better pay, better status and higher opportunist and responsibility better working condition hours of work and facilities etc.

Transfer is the movement of an employee from one job to another without involving any substantial change in his duties responsibilities requirement skill status and compensation.

In case of **PGVCL** there is less chance of assistant when there are any vacancies they fill up the vacancy from within the organisation according to the merit, seniority of the persons. And in case of transfer if needed the transfer they transfer from there department.



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EMPLOYEE BENEFIT & SERVICES

To increase the business it is very important to loyal employee towered to the business if the employee is good motivated then they work with efficiency and it is possible to achieve the goal of the business.

In case of PGVCL is now limited company before some time it is Government Company so government provide them to good facilities and in peasant the company is also provide good incentives to their employee the company give free medical, sports, education fees, P.F. so PGVCL company give so many intensives to their employees.



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WAGES & SALARY

Wages and salary are important point. Each and every employee gets his salary at the month .the salary is not given individually but it is transferred in their automatically

In case of PGVCL there are good wages and salary I cannot get all the information about each and every person's salary but the overall information I get is that there are good wages and salary and it is in right time.



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GUIDE LINE FOR EMPLOYEE

There is a very important factor for the employee and for the unit all the helper is take all information from the engineer's how-to make a new line? What is the procedure of fault? That's all type of information are given by the senior engineer.

The information about bill and cash related which are the hand of senior assistant manager and junior assistant manager.



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MESSAGE TO THE PUBLIC
OR
SERVICE TO PUBLIC
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INTRODUCTION

The product is a bundle of all kinds of satisfaction of both materials and nonmaterial kinds. A product supplies two kinds of utility.

1. Economic.
2. Supplementary Utility.

A product is all things offered to a market. Those things include physical objects, design, brand, package, label, price, service and satisfaction not only from physical product and services offered but also from ideas, personality and organization. In short, a product is the sum total of physical, economic, social and psychological benefits.



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What is service

“The action of helping someone working for someone, system supplying a public need and ready to assist someone when required”

From the above meaning as any meaning can be considered or is applicable for the service company, but the perfect meaning will be or can be the combination of all the meanings.

PGVCL is perfectly with this meaning because it helps public by providing its facilities, by giving its facilities, by satisfying public needs, and also ready to assist them whenever required.



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SAFETY TIPS

➡ Do..... Do..... Do

- ~ Install safety equipments for Earth leakage/Over load and Short circuit protection.
- ~ Please see that wiring of your premises is done through licensed electrical contractor only as per rules.
- ~ Follow up / observe all safety precautions to avoid electrical accidents.
- ~ Use always ISI mark appliances, equipments, cables, wires, switches, protective devices etc.
- ~ Make any construction by keeping clearance from electrical lines as prescribed in relevant act/ rules.
- ~ Use proper capacity fuse wire and ensure healthy earthings at the your premises.
- ~ in case of any fault / damage in our electrical lines / equipments, please inform local office immediately and don't touch any live part thereof.
- ~ n case of electrical accident, turn off supply and remove person from circuit immediately. Immediately. Shift person to hospital and mean while give artificial respiration and primacy treatment.
- ~ Advice kids for not to climb kites from electrical lines or supports in any circumstances and to fly kites in open area away from electric lines.
- ~ Keep away yourself, kids & your animals from electrical lines, supports, stays etc.
- ~ Please keep yourself away from making illegal connections by “Langariya” strictly.
- ~ Use rubber hand gloves while work with electrical circuits / equipments.
- ~ Always keep fire extinguishers in order in residential complex / commercial complex / factories.
- ~ Ensure that supply is turned off in case of repairing / replacing lamps or appliances.
- ~ Use separate and insulated earth wire.



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- ~ Keep plugs from away of children's reach. Don't keep plugs open.
- ~ Please connect all appliances / equipments by 3 pin plug – sockets.
- ~ Assume each circuit live until it is tested and confirmed that it is dead.

➡ **Don'ts.... Don'ts.... Don'ts**

- ~ Don't use water for extinguishing fires in the vicinity of live electrical wiring / apparatus.
- ~ Don't touch person who is in contact with live circuit but immediately cut off supply of circuit.
- ~ Don't touch any electrical wires / appliances with wet hands.
- ~ Don't use fuse in neutral wire.
- ~ Don't overload wires / appliances.
- ~ Don't insert direct wires in plug but use appropriate sockets/ pins.
- ~ Don't attend any fault of our line but immediately inform our local fault centre.
- ~ Don't plant tree under / near electrical lines or equipments.
- ~ Don't remove /damage or brake electrical lines stays, supports.
- ~ Don't climb trees which are near electrical lines.
- ~ Don't bind cloth hanging ropes with any electrical lines, stays, supports to avoid accidents.
- ~ Don't attend any fault in your premises yourself but do it by licensed electrical contractor.



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MESSAGE TO VALUED CONSUMERS

PASCHIM GUJARAT VIJ COMPANY LIMITED APPEALS OUR VALUED CONSUMERS AND REQUESTS AS UNDER FOR QUALITY SUPPLY, BETTER SERVICES, MINIMUM INTERRUPTIONS AT REASONABLE COST AND WE NEED YOUR CO-OPERATION IN THIS REGARD.

- ~ Never involve in theft of energy or unauthorized use of energy in any circumstances please.
- ~ Don't connect more than demanded / contracted load.
- ~ Never tamper meters, wires or any apparatus of company provided for supply to your premises.
- ~ Use supply only for tariff demanded by you and never change tariff without prior permission of company.
- ~ Don't give supply to other premises.
- ~ Pay your electricity bill in time to avoid disconnection of your supply.

- ~ Use electricity only through authorized connection by company.
- ~ Safeguard all the meters / apparatus of company in your premises.
- ~ Inform about theft / unauthorized use of electricity to PGVCL corporate office by phone, E-mail, letter.
- ~ Inform local office immediately in case of any defect of meter / apparatus of company.



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- ~ In case of any change in internal wiring, submit fresh test report at local office.
- ~ Approach for any grievances at Consumer's Grievances Forum of your area.
- ~ Send your valued comments / suggestions through Feedback form of this website.
- ~ Co operate our authorized employees in meter reading, inspection of your premises etc.
- ~ Please contact local office for any information regarding new connection, power supply, electric bill and any other matter.
- ~ Please don't mischief with electrical lines, meters or equipments.
- ~ Beware,, Indulging theft is punishable offence as per Electricity Act-2003.

ENERGY SAVING TIPS

Respected consumers of Paschim Gujarat Vij Company Limited are requested for saving energy. Here are some energy saving tips which are very useful and too easy for put it in to practice. You can save more than 10 % to 20 % energy or more by adopting the simple tips and it will definitely help you to minimize your energy bill, to save your budget and also it will reduce the MW demand of PGVCL. PGVCL further appeals to stop the theft of energy, as it is the enemy of the society.

➡ DOMESTIC /COMMERCIAL

- ~ Clean your tube lights and lamps regularly.
- ~ Use compact fluorescent tube lights with lower capacity instead of ordinary bulbs.
- ~ Use fan in summer instead of air conditioner as far as possible.
- ~ Set air conditioner coolness as per requirement.
- ~ Use daylight and fresh air by opening windows of home.
- ~ Use ISI mark appliances.
- ~ Don't open and close door of refrigerator frequently.



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- ~ Defrost freezer compartment regularly for a manual defrost refrigerator
- ~ Take care for proper closing of refrigerator door.
- ~ Don't put hot meal in refrigerator.
- ~ Switch off refrigerator when you go out station.
- ~ Insulate heater pipes properly.
- ~ Use hot water as per requirement.
- ~ Use microwave oven instead of ordinary oven.
- ~ Turn off computer when not in use.
- ~ Use water pump as per requirement only.
- ~ Use washing machine with full load.
- ~ Dry cloths in open air instead in washing machine.
- ~ Use solar cooker.
- ~ Use light color walls and furniture.
- ~ Use proper size of motors.
- ~ Use non-conventional energy as far as possible.
- ~ Switch off unused lights in lunch break in office.
- ~ Turn off lights when not in use immediately.

➡ INDUSTRIAL

- ~ Minimize the use of belts in factory which lost energy.
- ~ Don't utilize damaged bearings / bushing which lost energy.
- ~ Use appropriate motor capacity for machine.
- ~ Use always ISI motors and minimize cable length.
- ~ Always use required capacity capacitors to correct power factor.

➡ AGRICULTURE

- ~ Use good quality PVC pipes.
- ~ Use less resistance foot valves.



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- ~ Keep motor / submersible in good condition and lubricate it regularly.
- ~ Use appropriate capacity motors as per length and diameter of suction and delivery pipes.
- ~ Use appropriate shunt capacitor for improve power factor which will reduce consumption.

AIM OF THE PGVCL

- Our main aim is to supply of quality power to our valued consumers.
- Reduction of AT & C losses.
- Better services to consumers in all respect.
- Minimize the grievances of our value consumers.



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RULES, REGULATION & POLISY

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Introduction

As to success in the competitive world there must be a time management, rules regulation some policy must be needed because without rules regulation an policy the business is not possible. So many employees are working together in the organisation they have to working with co-operate to each other with help together.



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TRAINING & DEVELOPMENT POLICY

- ▶ PGVCL's endeavour to create an environment where every employee can exhibit their capabilities in support of Company's growth.
- ▶ PGVCL believes that the development and use of human potential is a bridge towards continued progress of the organization To improve the efficiency of each employee,
- ▶ The Company shall Assess constantly for the capabilities and provide opportunity to the employees to reach their full potential.
- ▶ Provide recruitment training, refresher training and need-base training as per requirement
- ▶ For knowledge updating Organize seminars / workshops specifically tailored for development of Skills, Attitude and Performance.



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THEFT POLICY

This company is Government Company before some time and so there are so many limitation of their management. And so many people theft electricity. In past there was no any strictly rules and regulation but now a day there are very strict rules for theft for electricity you can so as under.



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વીજળી ચોરી જેલની સજા



વીજળીની ચોરી માટે દંડની કાનૂની જોગવાઈ:

૩ વર્ષની સજા કેદ

૨,૦૦,૦૦૦/- રૂ. નો દંડ

ગુજરાત સરકાર



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WORKING POLICY
OR
OFFICIAL POLICY

➡ **Office Hours, Sittings and Language**

➡ **Office Hours**

The headquarters and other offices of the Commission shall be open daily, except on 2nd and 4th Saturdays of every calendar month, Sundays and State Government holidays notified by the State Government. The headquarters and other offices of the Commission shall be open at such times as the Commission May direct. Where the last day for doing of any act including the filing of any Petition or Reply falls on a day on which the office of the Commission Is closed and by reason thereof, such act cannot be done on that day, It may be done on the next day on which the office is open.

➡ **Sittings**

The Commission may hold sittings for hearing matters at the Headquarters or at any other place on days and time to be specified by The Commission.



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► Language

The proceedings of the Commission shall be conducted in English, Provided that the Commission may allow any person to plead or Represent the case in Gujarati or Hindi. No Petition or Reply contained in any language other than English or in Gujarati (if permitted by the Commission) may be accepted by the Commission unless the same is accompanied by a translation thereof In English. Such translation may be dispensed with at the discretion of the Commission



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ACCOUNT & FINANCE

Today, finance is considered as the “LIFE BLOOD OF THE BUSINESS” without finance no business activity is possible. So for organisation, it must have amount of finance and for this it should have finance department.

Finance management is very impotent i.e. first to manage financial resource then to distribute that finance among all the area of organisation according to their need and lastly ha to check whether it is used in a right way or not. Thus only finance gathering in top management of companied.



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FINANCE

The liberalization of the financial sector is the key for all liberalization process gradually, the structure of the financial market itself has begun to change, in the changing financial market, PGVCL is overall handling by the government of Gujarat though it is now limited company but most of the decisions are taken by the government of Gujarat



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DIFFERENT PROJECT

➡ JYOTO GRAM YOJNA:-

This project is started with new era of electricity. This gives a big motto to residential area. It gives 24 hour full electricity in signal phase's power to village residential for house hold purpose

This project is proposed by our chief minister shri NARENDRA MODI. They are helpful in this project and he try to maximise and good use of power by JYOTI GRAM YOJANW.

Main motto of JYPOTI GRAM YOJANA is providing 24 hour power supply to residential area in village. In 2007 November only few of village are not getting the facility of JYOTI GRAM YOJANA and they will finish in 2008 in shortly period of time.

This project are very useful for the small type of business and type of business which consulted with the GRUHUDHYOG and consulted with the electricity jyotigram provide the electricity to that type of small business 24 hour power.



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This is very important for the residential area in a village. Most of the area is covered by PGVCL very few villages are out of these services. This is the completed in 2008.

➡ **TATKAL YOJNA**

TATKAL YOJANA means it is providing a power supply to agriculture. Here totally charge about the supply of power to substation tp user's this all are payable for candidate who are supplying the new connection in TATKAL YOJANA.

The main motto of this project is to provide speedy electricity to agriculture. Which are really useable for the power?

Ultimately that type of farmers is applying in this project which is really wanted to electricity use in their farm and charge are not so cheap that's why only apply that type of farmer are applying in this project which are financially able to pay this charge.



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Now a day project is stopped by PGVCL. This project was started at the time of GEB.

This project was very usable at the time of less rain in 2000. This project was also start in 2000 and so many people was getting this facility.

The condition is that person giving water free of charge to village for 10 years and they are giving a power supply.

This project is for the use for the big farmers and farmers and that type of farmers which are financial able to pay charge of poll and all who expenses which are related to establishing.

This project was very useful and that are very responding at the time of low rain.

➔ **MIS FOUNTIAN YOJNA**

This project is for that type of persons which are applying a new connection in between 1991 to 2000 and they are using. Dropping system in agriculture. That type of person is able use this services.

PGVCL gives a fastest connection to that type of applicant. Every year some of applications are come from the different district and PGVCL is supply the power to that type of person.

This project gives a big fountain to orchard agriculture and that's gives a big motto to that type of farmers which are using creating a tree type agriculture.



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➡ **SPA YOJNA**

SPA means special agriculture sachem here connection are providing by turn wise. These applications are for the agriculture a farmers applying for new connection that will get the new connection turn wise.



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➡ **BPL YOJNA**

BPL YOJNA gives power to that type of persons who are having a card of BPL. That type of person will get the free metre in range of 30 metres from the main substation.

If persons house out of 30 metre who are giving extra charges for route area of 30 gives.



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SWOT Analysis





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S.W.O.T. ANALYSIS

Swot analysis means overall evaluation of the company strengths, weakness, opportunities, and threats. S.W.O.T analysis of making analysis of environment and internal environment.

➡ S=strengths

- ⇒ PGVCL is providing regularly power supply to the entire factor.
- ⇒ All the branches of PGVCL is providing a good service to customer.
- ⇒ Profitability & sound liquidation.
- ⇒ They are solving problem in very low time, fast problem solver.
- ⇒ Power supply systems and safety is maintained by PGVCL.
- ⇒ Good management and spiritual workers in all the branches.

➡ W=weakness

- ⇒ PGVCL customers are creating a thief of power, and PGVCL are not taken a fastest action on that type of customers.
- ⇒ PGVCL are the given total information about their service and unit.
- ⇒ Lack of modern systems in power supply.
- ⇒ Lack of modern management concepts and less care of property
- ⇒ Company not using marketing systems in safety and use of power.



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➡ **O=Opportunity**

- ⇒ PGCVCL can increase their profit in near future
- ⇒ PGCVCL can provide a free mitre to all type of farmer.
- ⇒ PGCVCL can give a fastest service to orchard farmer.
- ⇒ PGCVCL can give 24 hour electricity to village and also farmers by
“**JYOTI GRAM YOJANA**”

➡ **T=Threats**

- ⇒ PGCVCL give a power but problem is that by chance any type of accident is available.
- ⇒ At the time rain electricity accident are possible.



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CONSUMERS GREIVANCES

PGVCL has constituted forums for redressed of grievances of grievance of consumer as per provision of section45(5) of electricity act-2003 and as per provision of establishment of forum for redress of grievances of consumer regulation enacted and notified vide notification of power ministry of India dated 18th june-2005. Prime function of company is distribution of electricity under the licensed area of SAURASHTRA and KUCHCHHA. Looking to the wideness of area covered by the company and for the convenience of our valued consumer's grievance. The detail of member address contact information about the entire 3 forum are as under.



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FORUM-1

ADDRESS:-PASCHIM GUJRAT VIJ COMPANY LIMITED

NANA MAUVA MAIN ROAD

LAXINAGAR

RAJKOT

PHONE: - 0281-2380425/2380427

FAX:- 0281-2380428

E-MAIL:- acewzr@gebmail.com

AREA:- For consumer of RAJKOTCITY, RAJKOYRURAL,
JAMNAGAR, JUNAGADH & PORBANDER CIRCLE.



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FORUM-2

ADDRESS:-ZONAL OFFICE PGVCL

MODHAVANIK BUOLDING

NEAR NEW SALT AND MARINE

CHEMICLE INSTITUTE

BHAVNAGAR

PHONE NO:-0278-2573183/2573186

FAX:- 0278-2573184

E-MAIL:- tech-bvnzo@gebmail.com

AREA:- For consumer of BHAVNAGAR, SURENDRANAGAR &
AMERELI CIRCLE

FORUM-3

ADDRESS;-OFFICE SE(0&S), PGVCL

BHUJ CIRCLE POWER HOUSE

COMPOUND HOSPITALROAD

BHUJ(KUCHCHHA)-370001

PNONE;- 02832-255831/253550



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PASCHIM GUJARAT

FAX:- 02832-250048

E-MAIL:- bhujom@gmail.com

AREA:- FOR CONSUMER OF BHUJ DISTRICT

MONTHLY ENERGY CONSUMPTION CALCULATOR				
APPLIANCES	APPROX. LOAD (WATTS)	NOS OF APPLIANCES	AVERAGE USAGE HRS/DAY	APPROXIMATE UNITS/MONTH
GENERAL				
LAMP	100 <input type="text" value="3"/>	<input type="text" value="0"/>	1 Hr <input type="button" value="v"/>	<input type="text" value="0"/>
TUBE LIGHT	40 <input type="text" value="1.2"/>	<input type="text" value="0"/>	1 Hr <input type="button" value="v"/>	<input type="text" value="0"/>



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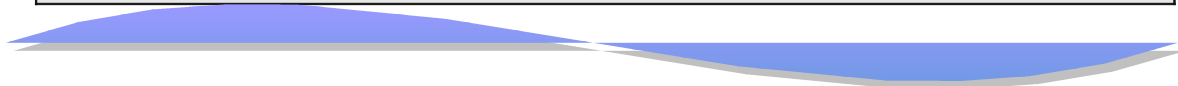
COOLING APPLIANCES				
REFRIGERATOR	200 6	0	1 Hr	0
A/C WINDOW TYPE (1.5 ton)	1500 -2000 60	0	1 Hr	0
AIR COOLER (MEDIUM)	200 6	0	1 Hr	0
ROOM COOLER	60-200 3	0	1 Hr	0
FAN	60-100 2.4	0	1 Hr	0
EXHAUST FAN	150 4.5	0	1 Hr	0
HEATING APPLIANCES				
ELECTRIC IRON	600- 1000 30	0	1 Hr	0
WATER HEATER	1500 45	0	1 Hr	0
ROOM HEATER (SIMPLE)	1000- 2000 60	0	1 Hr	0
ROOM HEATER (WITH FAN)	1000 -2000	0	1 Hr	0



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	<input type="text" value="60"/>			
OTHERS				
WASHING MACHINE	700 <input type="text" value="21"/>	<input type="text" value="0"/>	<input type="text" value="1 Hr"/> ▾	<input type="text" value="0"/>
TV	200 <input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="1 Hr"/> ▾	<input type="text" value="0"/>
MIXER-GRINDER	200 <input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="1 Hr"/> ▾	<input type="text" value="0"/>
COMPUTER	200 <input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="1 Hr"/> ▾	<input type="text" value="0"/>
MONTHLY APPROXIMATE UNITS :-			<input type="text"/>	
Calculation of consumption per month is totally approximate and it is just for idea for your monthly electric consumption				





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SUGGESTION



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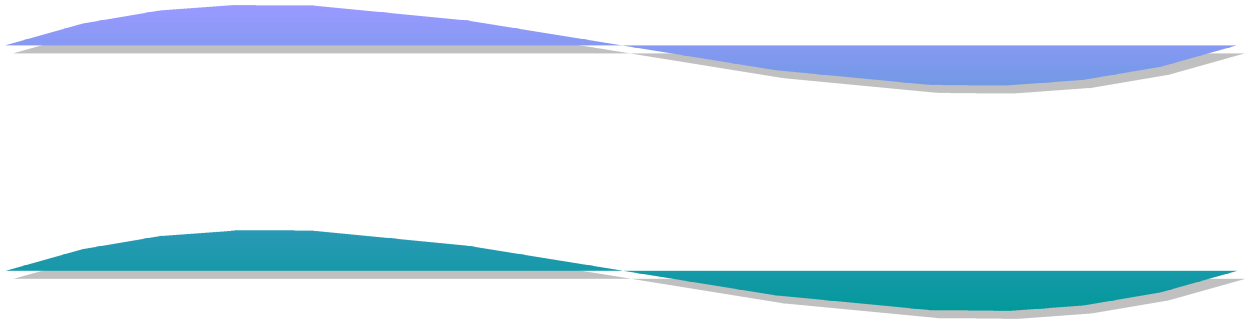
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- Company has recovered all the bills in limited time of period so they take quick action in system.
- Company are not provide a totally information to their customers in this system change are available.
- PGVCL has large network but their works are in olden systems so change also available there
- As I like that the employee of PGVCL is very illness because so many contracts passed after so many long times.



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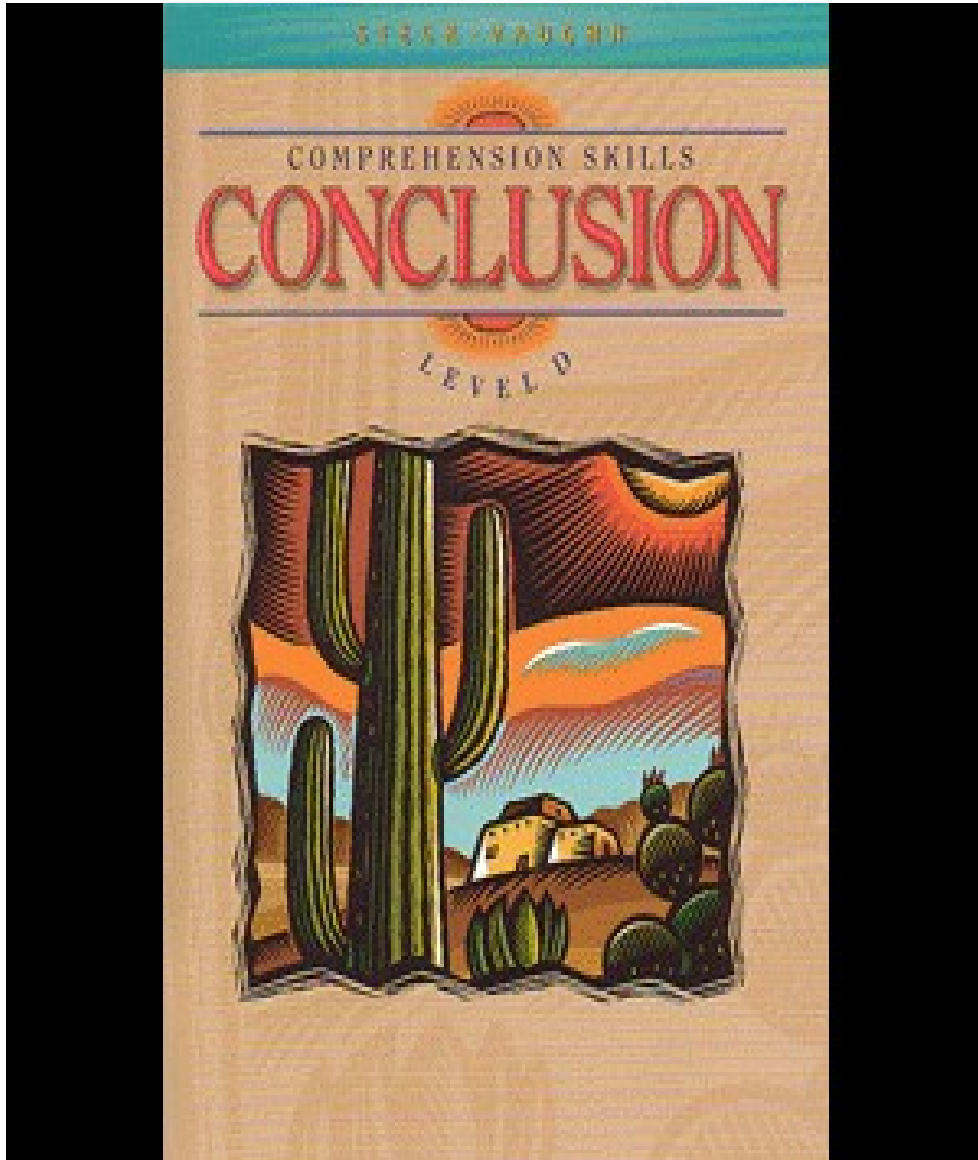
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CONCLUSION



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From the visit the PGCPL I learn a lot. Now I know that how the theoretical aspects are applied in the industries.

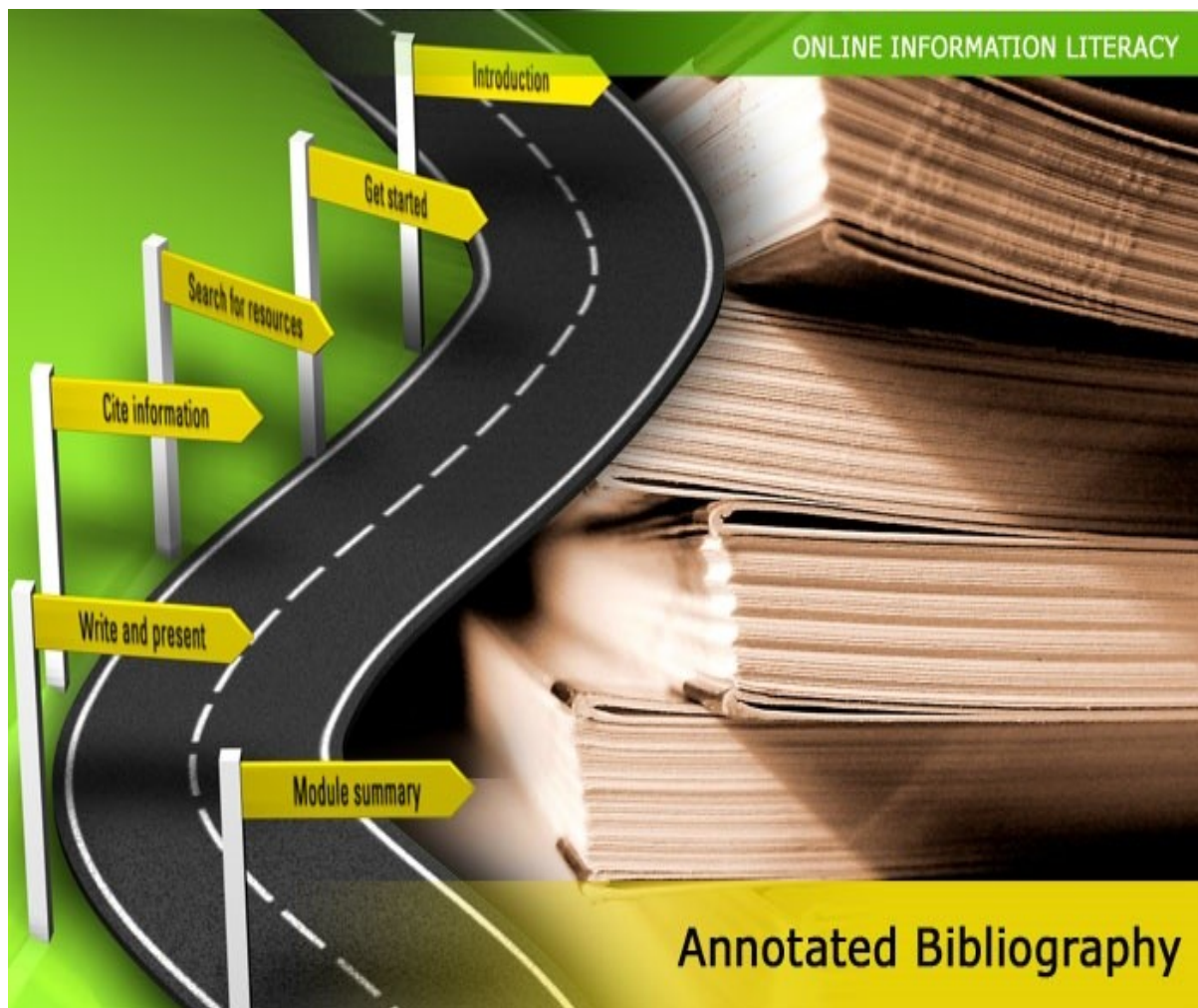
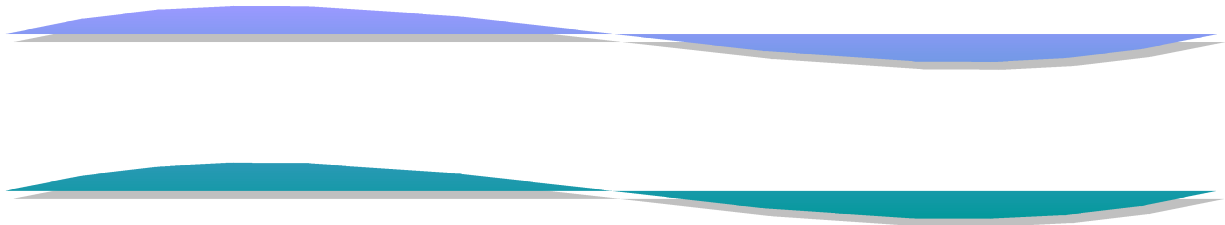
I had found that all the staff member and workers are working in co-ordination in manner and in a planned way and they are more concentrating about their work and diversifying their efforts towards the desired target. Due to unprecedented trust and co-operation of the member and customers and as well as continuous effort put in by the management and the staff of the PGCPL office at LAKHMINAGAR has been able to reach to the heights of success.

So at the end I wish all the best to the overall PGCPL company staff company workers that to get desired success in the future.



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C.B.MAMORIA**
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