

Kiwi Syslog™ Web Access

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1 Welcome

Welcome to the Kiwi Syslog Web Access help file documentation.

Hopefully you will find the necessary help or assistance you require within these pages. If however you do not find what you are looking for, then please search the SolarWinds **Thwack** forums.

The following topics can be found in this chapter :

- See **What is Kiwi Syslog Web Access** for a general overview of the product.
- See **Configuration** for information on how to configure Kiwi Syslog Web Access with Kiwi Syslog Server.

1.1 What is Kiwi Syslog Web Access?

Kiwi Syslog Web Access is a web-based access portal for Kiwi Syslog Server, which provides web-based filterering and highlighting of syslog events logged from Kiwi Syslog Server.

Kiwi Syslog Web Access can be run on the following Windows operating system versions:

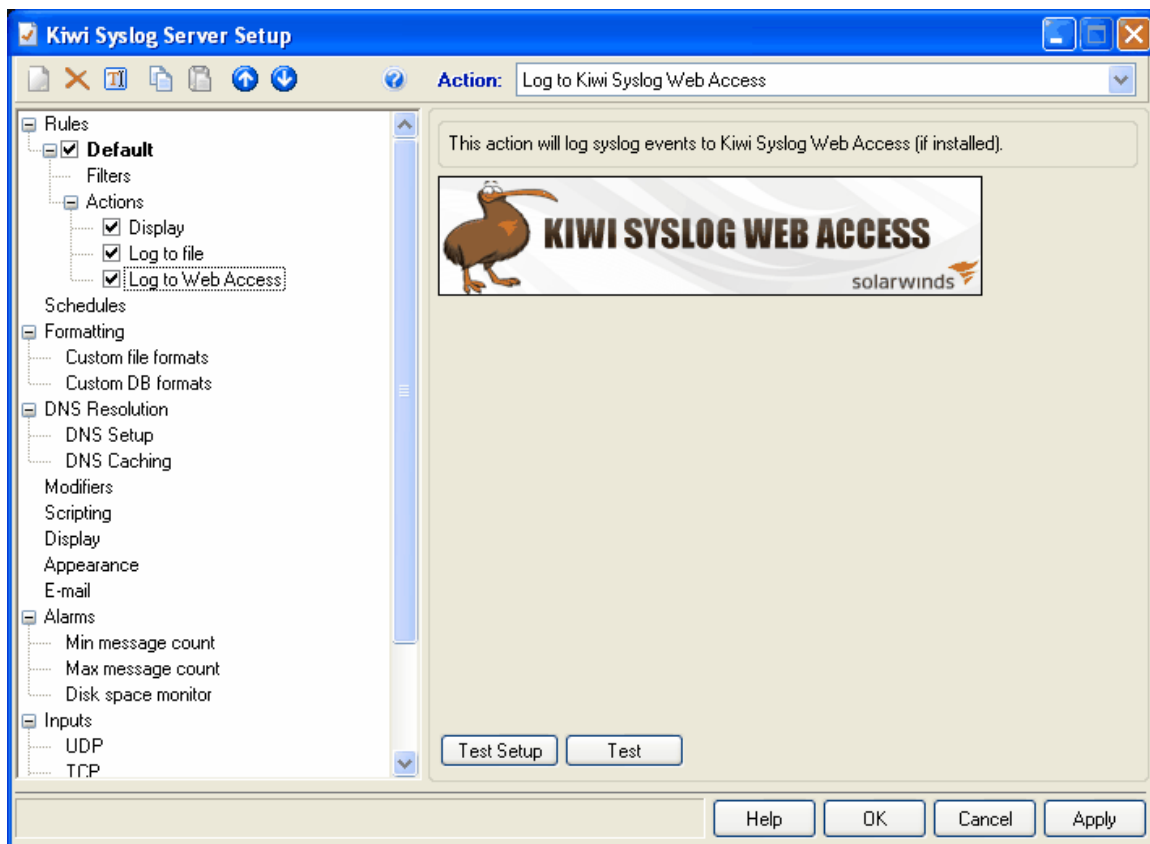
- Windows Server 2003 *
- WIndows XP *
- Windows Vista *
- Windows Server 2008 *
- Windows 7 *
- Windows Server 2008 R2

* x86 and x64 editions supported.

1.2 Configuration

Kiwi Syslog Web Access provides web-based filterering and highlighting of syslog events logged from Kiwi Syslog Server.

To configure Kiwi Syslog Server to log events to Kiwi Syslog Web Access, create a "Log To Kiwi Syslog Web Access" action in Kiwi Syslog Server:



2 Login Gateway

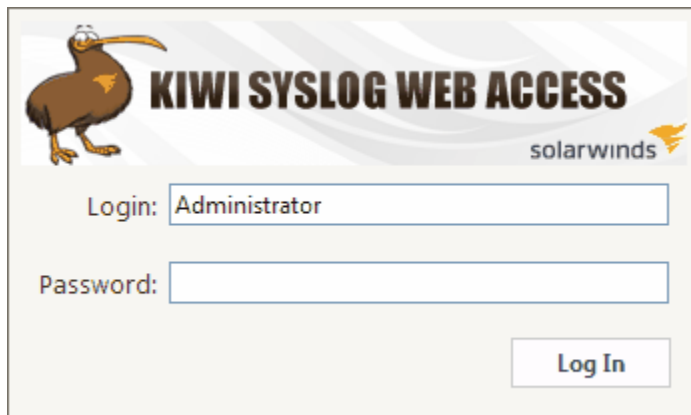
This chapter provides information and guidance relating to the **Login Gateway** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

- See **Overview** for a general overview of the **Login Gateway** page.
- See **Pass-through Authentication** for a general overview of the **Login Gateway's Pass-through Authentication** support page.

2.1 Overview

The **Login Gateway** restricts access to Kiwi Syslog Web Access.



The default (Administrator) account is configured during product installation. To login to Kiwi Syslog Web Access, supply the password created during the installation process.

*Kiwi Syslog Web Access currently supports up to five accounts. These accounts can be a mixture of Administrative or Standard Users, with at least one Administrative account.

2.2 Pass-through Authentication

Kiwi Syslog Web Access supports pass-through style authentication, enabling direct linking to pages within the website - without having to login manually.

Consider the following example:

For a usual Kiwi Syslog Web Access installation on localhost port 8088, opening a new browser session and navigating to `http://localhost:8088/Events.aspx` would result in the user seeing the Login Gateway page - ie. Manual authentication would be required.

Pass-through authentication:

Kiwi Syslog Web Access provides two additional QueryString Parameters to support pass-through authentication.

1. **AccountId**
2. **Password**

Pass-through (or direct links) in the following form will not require manual login (login will occur automatically):

`http://localhost:8088/Events.aspx?AccountId=Administrator&Password=*****`

3 Events

This chapter provides information and guidance relating to the **Events** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

- See **Overview** for a general overview of the **Events** page.
- See **Filtering Events** for information on displaying filtered events.

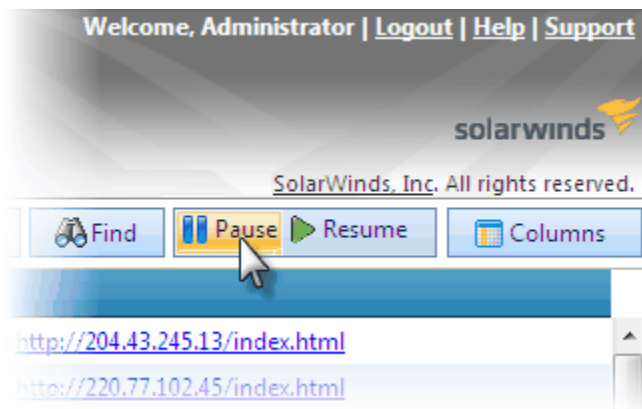
- See **Events Grid** for information on the layout of the events grid.
- See **Event Highlighting** for information on event highlighting in the events grid.
- See **Find** for information on searching for events in the events grid.
- See **Quick Filtering** for information on event filter refinement in the events grid.
- See **Direct Link** for information on direct linking to the Events page.
- See **Export to CSV** for information on exporting to CSV from the Events page.

3.1 Overview

The **Events** page displays syslog events that have been logged to Kiwi Syslog Web Access by Kiwi Syslog Server.

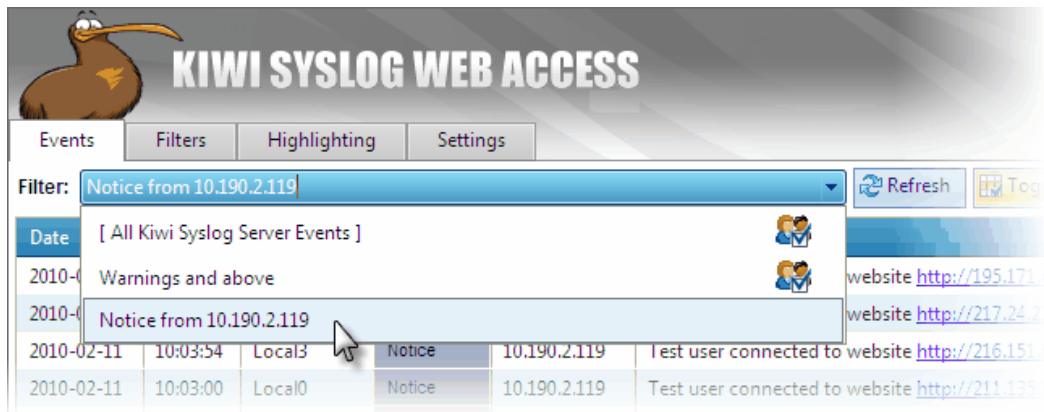
The events page is set to auto-refresh, based upon the **Page Refresh Rate** setting, accessible from the **Settings** page.

Whether or not the events page refreshes automatically is controllable through the **Pause** and **Resume** buttons.



3.2 Filtering Events

The syslog events that are displayed in the Events grid can be filtered by selecting from the **Filter** drop-down in the events page of Kiwi Syslog Web Access:



The filter drop-down includes two default (system-defined) filters:

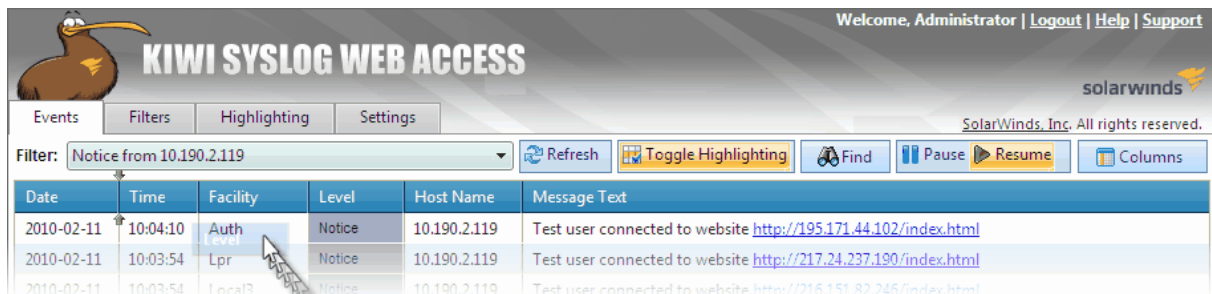
- [All Kiwi Syslog Server Events]
Displays all available syslog event data.
- Warnings and above
Displays syslog events with a priority level of Warning and above (ie. Emergency, Critical, Alert and Warning).

Additional (user-defined) filters appear in this drop-down as well.

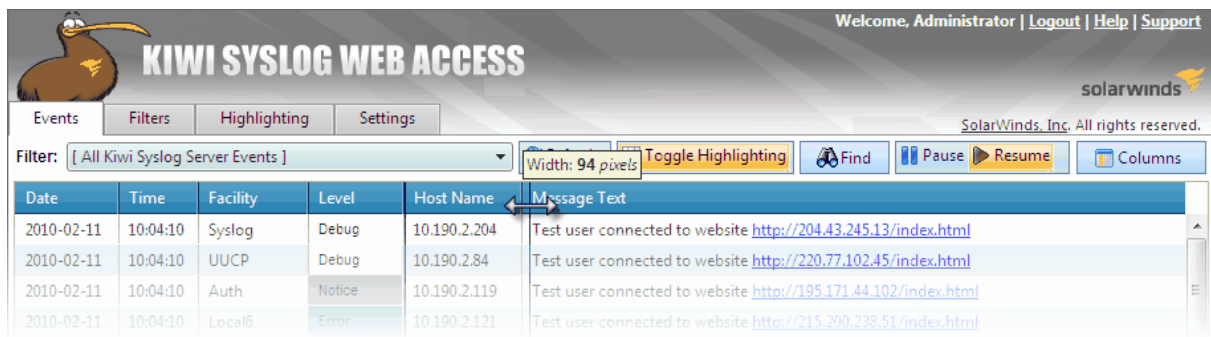
3.3 Events Grid

The layout of the Kiwi Syslog Web Access events grid is fully customizable. Changes made, including column order (positioning), column sizes and column visibility, apply only to the selected filter, enabling users to create layouts that relate directly to the filtered event data.

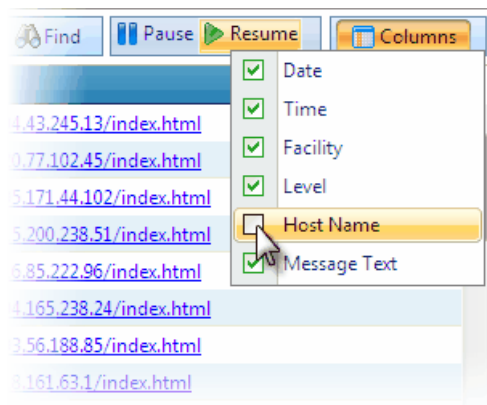
Columns can be repositioned by clicking and dragging columns in the column header.



Columns can be resized by clicking and dragging between columns in the column header.



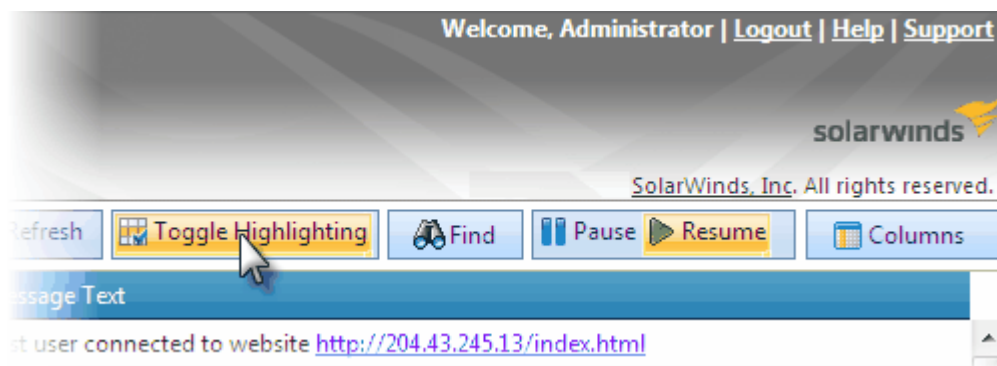
Columns can be shown or hidden by clicking on the **Columns** button and checking or unchecking the column names.



3.4 Event Highlighting

Syslog events that are displayed in the events grid inherit highlighting attributes from highlighting rules configured in the **Highlighting** page.

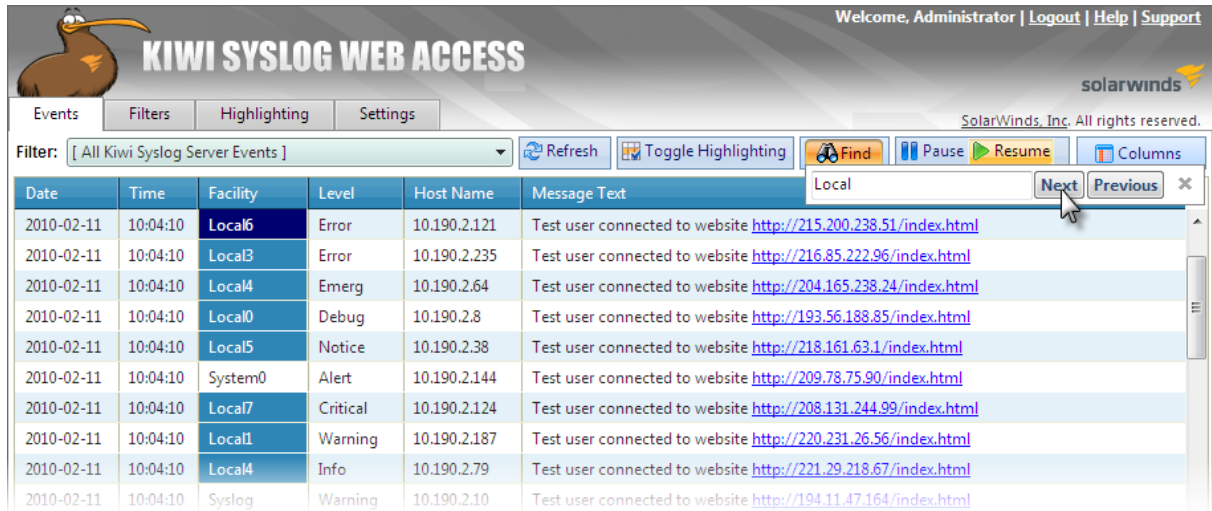
Highlighting in the events grid can be turned on or off using the **Toggle Highlighting** button.



3.5 Find

Syslog events can be searched easily using the Find function.

Items matching the search terms provided will be highlighted in the events grid.



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Events Filters Highlighting Settings

Filter: [All Kiwi Syslog Server Events] Refresh Toggle Highlighting Find Pause Resume Columns

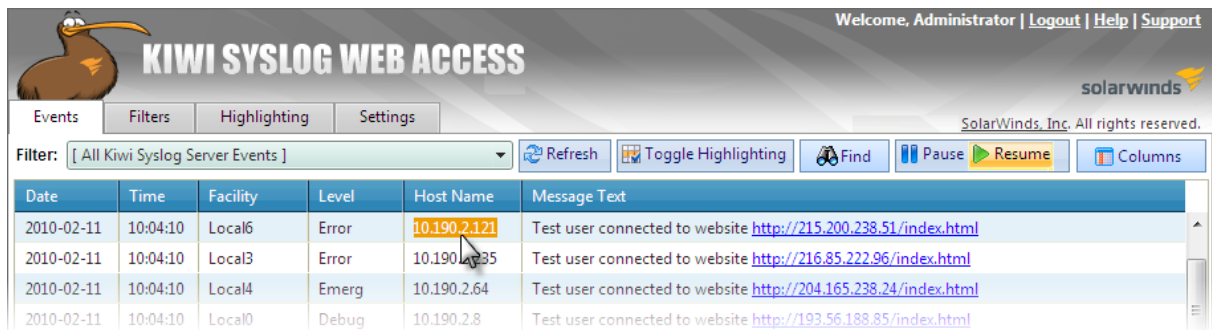
Local Next Previous X

Date	Time	Facility	Level	Host Name	Message Text
2010-02-11	10:04:10	Local6	Error	10.190.2.121	Test user connected to website http://215.200.238.51/index.html
2010-02-11	10:04:10	Local3	Error	10.190.2.235	Test user connected to website http://216.85.222.96/index.html
2010-02-11	10:04:10	Local4	Emerg	10.190.2.64	Test user connected to website http://204.165.238.24/index.html
2010-02-11	10:04:10	Local0	Debug	10.190.2.8	Test user connected to website http://193.56.188.85/index.html
2010-02-11	10:04:10	Local5	Notice	10.190.2.38	Test user connected to website http://218.161.63.1/index.html
2010-02-11	10:04:10	System0	Alert	10.190.2.144	Test user connected to website http://209.78.75.90/index.html
2010-02-11	10:04:10	Local7	Critical	10.190.2.124	Test user connected to website http://208.131.244.99/index.html
2010-02-11	10:04:10	Local1	Warning	10.190.2.187	Test user connected to website http://220.231.26.56/index.html
2010-02-11	10:04:10	Local4	Info	10.190.2.79	Test user connected to website http://221.29.218.67/index.html
2010-02-11	10:04:10	Syslog	Warning	10.190.2.10	Test user connected to website http://194.11.47.164/index.html

3.6 Quick Filtering

Syslog events that are displayed in the events grid can be refined using the filter refinement or quick filter function.

By clicking on items in the events grid, quick filter terms are added, and the currently selected filter is refined to include these terms.



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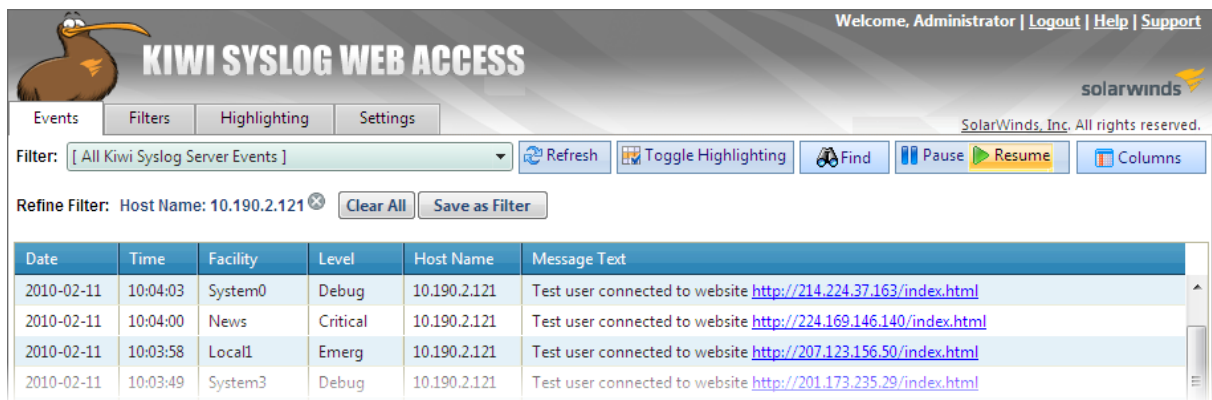
solarwinds

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Events Filters Highlighting Settings

Filter: [All Kiwi Syslog Server Events] Refresh Toggle Highlighting Find Pause Resume Columns

Date	Time	Facility	Level	Host Name	Message Text
2010-02-11	10:04:10	Local6	Error	10.190.2.121	Test user connected to website http://215.200.238.51/index.html
2010-02-11	10:04:10	Local3	Error	10.190.2.235	Test user connected to website http://216.85.222.96/index.html
2010-02-11	10:04:10	Local4	Emerg	10.190.2.64	Test user connected to website http://204.165.238.24/index.html
2010-02-11	10:04:10	Local0	Debug	10.190.2.8	Test user connected to website http://193.56.188.85/index.html



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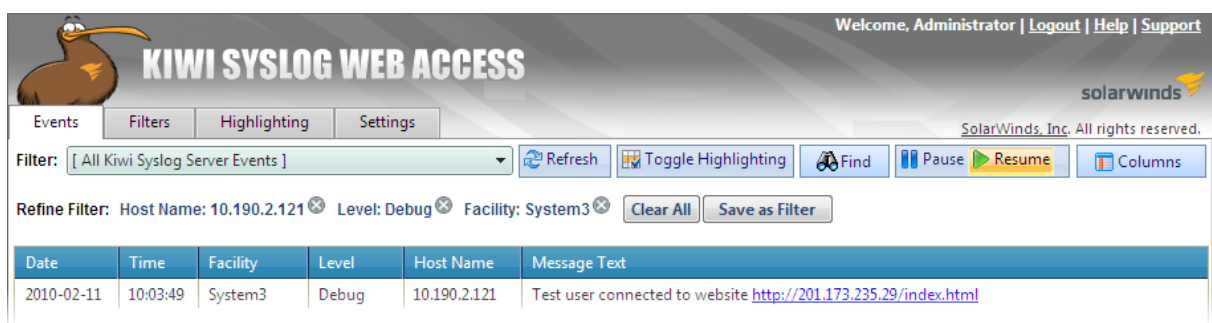
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Events Filters Highlighting Settings

Filter: [All Kiwi Syslog Server Events] Refresh Toggle Highlighting Find Pause Resume Columns

Refine Filter: Host Name: 10.190.2.121 Clear All Save as Filter

Date	Time	Facility	Level	Host Name	Message Text
2010-02-11	10:04:03	System0	Debug	10.190.2.121	Test user connected to website http://214.224.37.163/index.html
2010-02-11	10:04:00	News	Critical	10.190.2.121	Test user connected to website http://224.169.146.140/index.html
2010-02-11	10:03:58	Local1	Emerg	10.190.2.121	Test user connected to website http://207.123.156.50/index.html
2010-02-11	10:03:49	System3	Debug	10.190.2.121	Test user connected to website http://201.173.235.29/index.html



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Events Filters Highlighting Settings

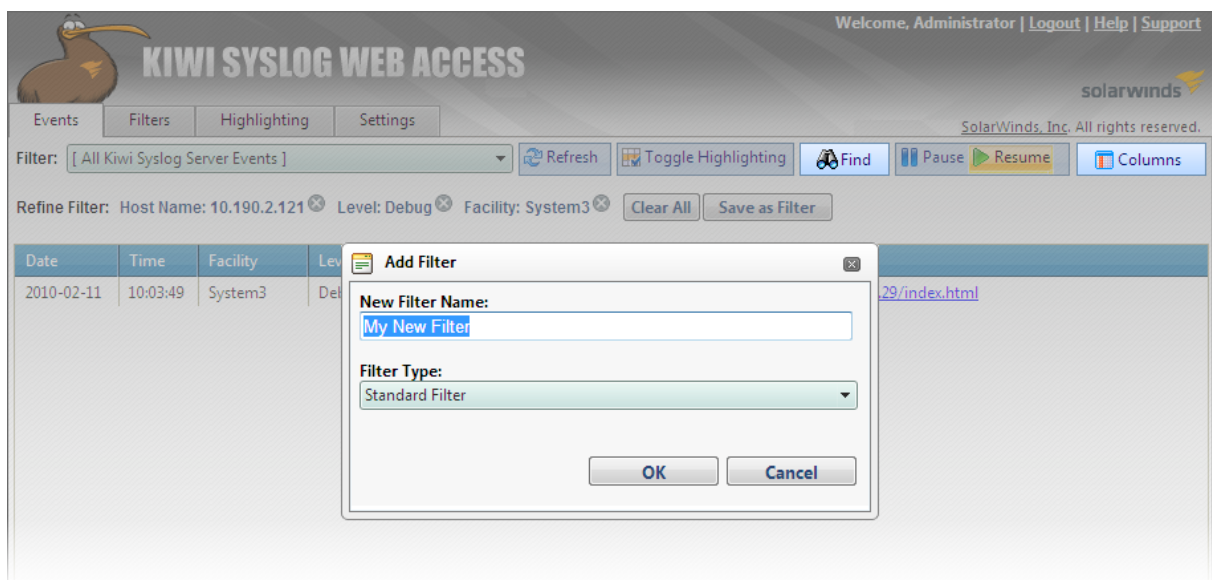
Filter: [All Kiwi Syslog Server Events] Refresh Toggle Highlighting Find Pause Resume Columns

Refine Filter: Host Name: 10.190.2.121 Level: Debug Facility: System3 Clear All Save as Filter

Date	Time	Facility	Level	Host Name	Message Text
2010-02-11	10:03:49	System3	Debug	10.190.2.121	Test user connected to website http://201.173.235.29/index.html

Quick filter terms can be removed individually, or altogether by clicking the **Clear All** button.

The current filter refinement can be saved as a new filter, by clicking the **Save as Filter** button.



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Events Filters Highlighting Settings

Filter: [All Kiwi Syslog Server Events] Refresh Toggle Highlighting Find Pause Resume Columns

Refine Filter: Host Name: 10.190.2.121 Level: Debug Facility: System3 Clear All Save as Filter

Date	Time	Facility	Level	Host Name	Message Text
2010-02-11	10:03:49	System3	Debug	10.190.2.121	Test user connected to website http://201.173.235.29/index.html

Add Filter

New Filter Name:

Filter Type:

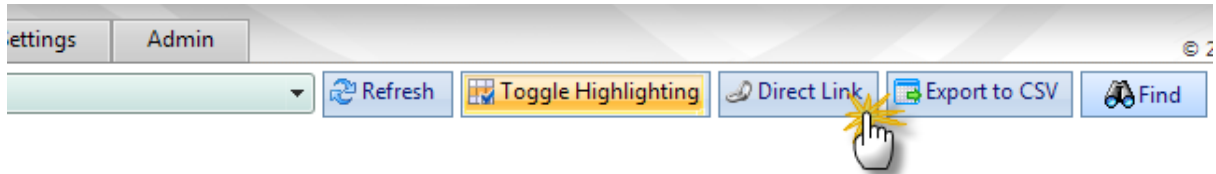
OK Cancel

3.7 Direct Link

Kiwi Syslog Web Access support direct linking.

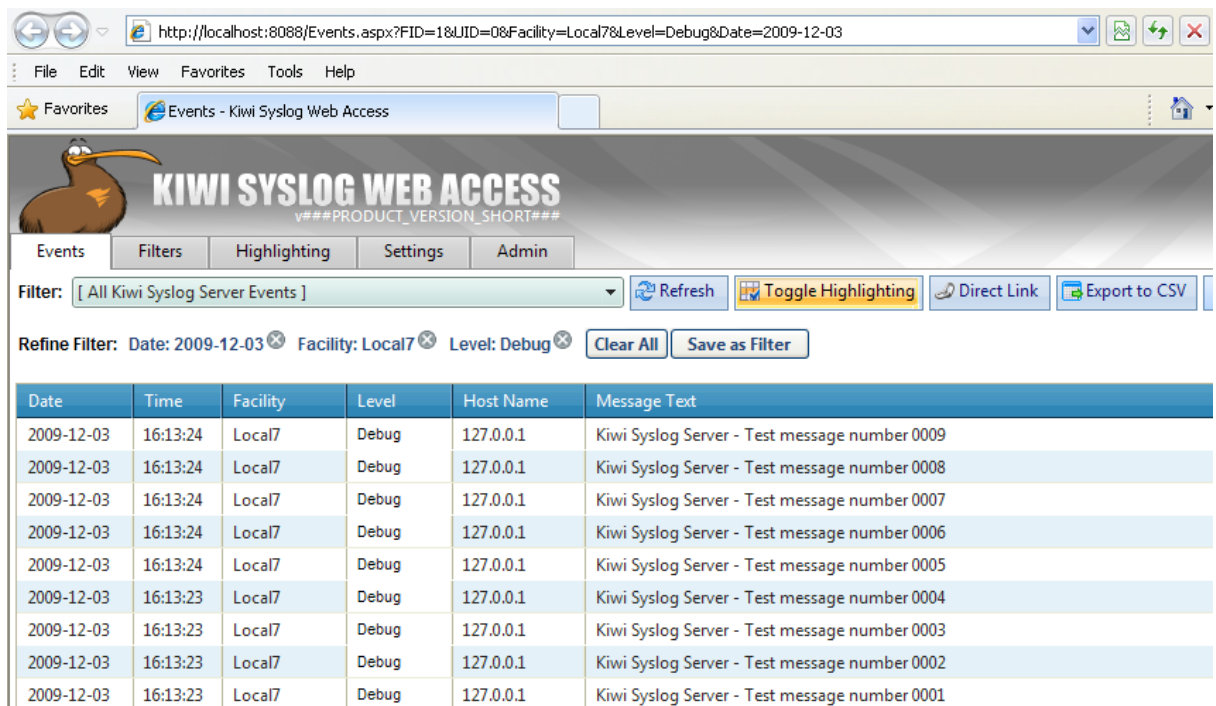
Direct linking is a way of specifying filter refinements in the URL, enabling links to be built and passed to Web Access from other systems (such as SolarWinds® Orion NPM).

The Direct Link button:



Clicking on the Direct Link button will open a new window with the direct link in the Address bar.

eg. This link was generated from a **Quick Filter**, by clicking the **Direct Link** button in the toolbar.

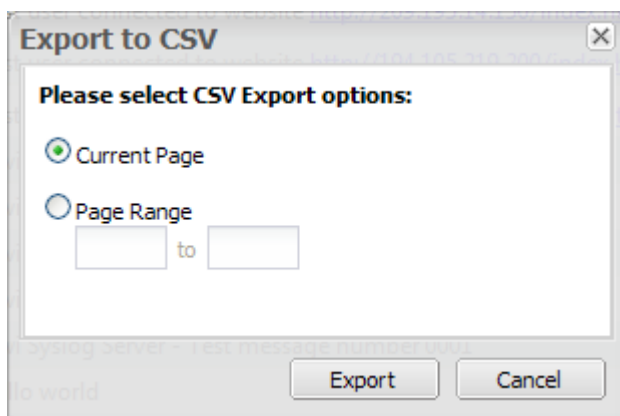


Note: The **AccountId** and **Password** URL parameters are also supported, see **Pass-through Authentication** for more information.

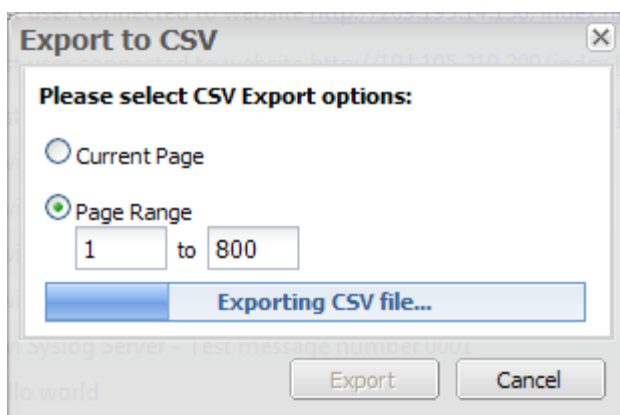
http://localhost:8088/Events.aspx?
FID=1&UID=0&Facility=Local7&Level=Debug&Date=2009-12-03&AccountId=Administrator&Password=*****

3.8 Export to CSV

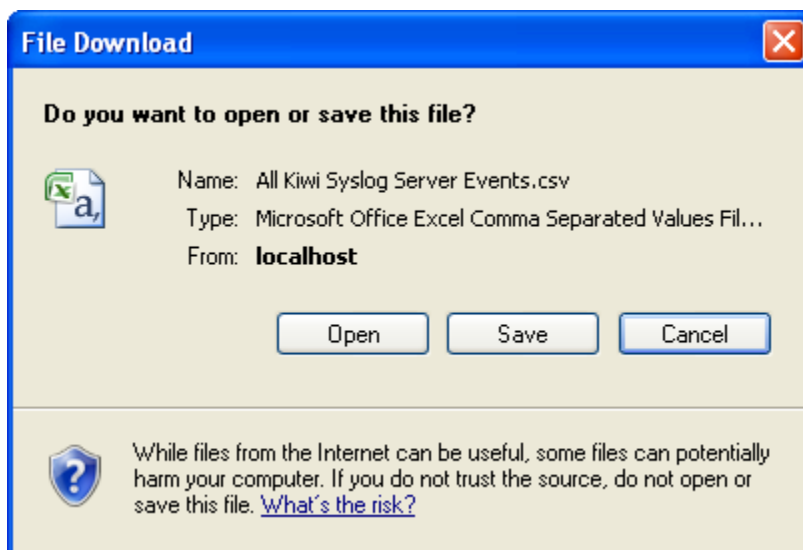
Syslog events that are displayed in the events grid can be exported to CSV.



The CSV export function can export either the Current Page or a specified Page Range.



When Export is complete, a save dialog will appear. The filename will default to the name of the filter in the current view.



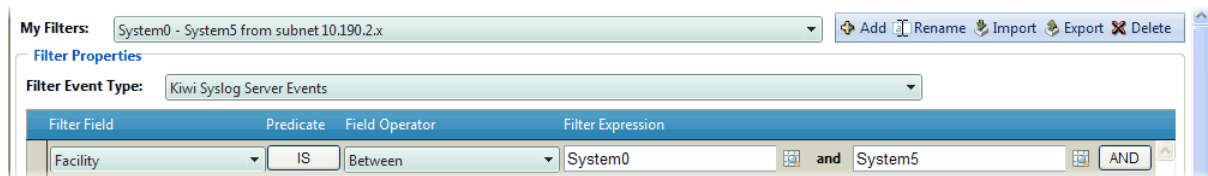
4 Filters

This chapter provides information and guidance relating to the **Filters** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

- See **Overview** for a general overview of the **Filters** page.
- See **Add a filter** for information on adding a new filter.
- See **Rename a filter** for information on renaming an existing filter.
- See **Import a filter** for information on importing a new filter.
- See **Export a filter** for information on exporting an existing filter.
- See **Delete a filter** for information on deleting an existing filter.
- See **Filter properties** for information on configuring filter properties.

4.1 Overview



The **My Filters** drop-down list contains a list of user-defined filters. The filters which appear in this list relate only to the current (logged-in) user.

The **Filter toolbar** allows the creation, renaming, import, export and deletion of Filters.

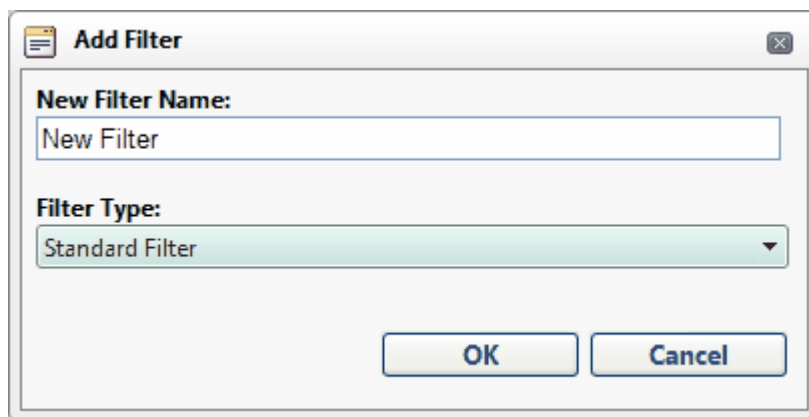
The **Filter properties** section specifies the filter criteria that will be applied for this filter.

The current version of Kiwi Syslog Web Access supports only **Kiwi Syslog Server Event** types.

4.2 Add a filter

To add a new filter click the **Add** button in the Filters toolbar.

Enter a name for the new filter when the Add filter dialog appears.

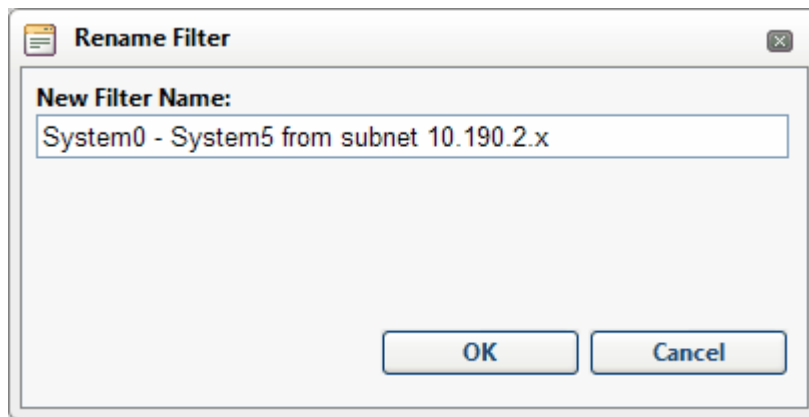


The current version of Kiwi Syslog Web Access supports only standard filter types. Future editions may include other filter types.

4.3 Rename a filter

To rename an existing filter, click the **Rename** button in the Filters toolbar.

Enter a new name for the filter when the Rename filter dialog appears.

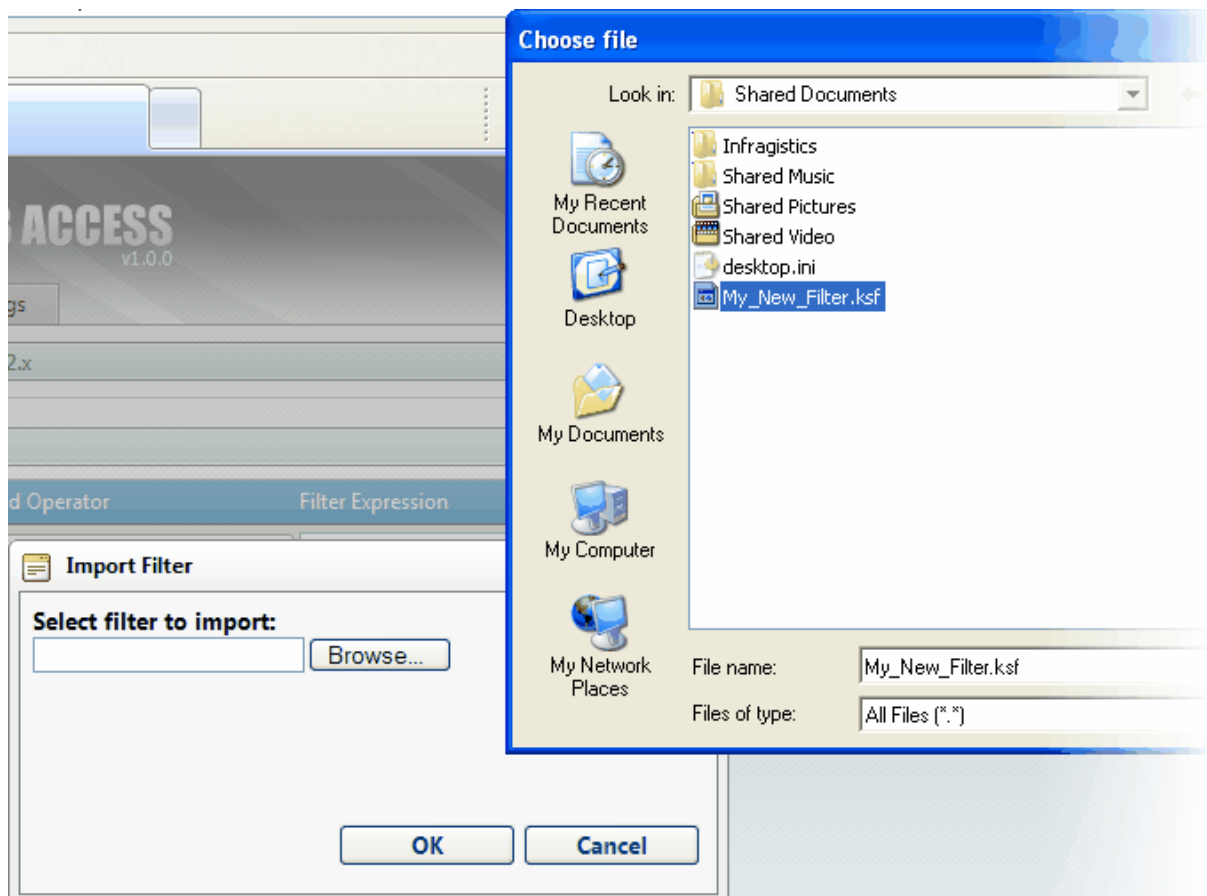


4.4 Import a filter

To import a filter (that was previously exported), click the **Import** button in the Filters toolbar.

Select the filter to import when the Import filter dialog appears.

Kiwi Syslog Web Access Filters have the **.ksf** extension by default.

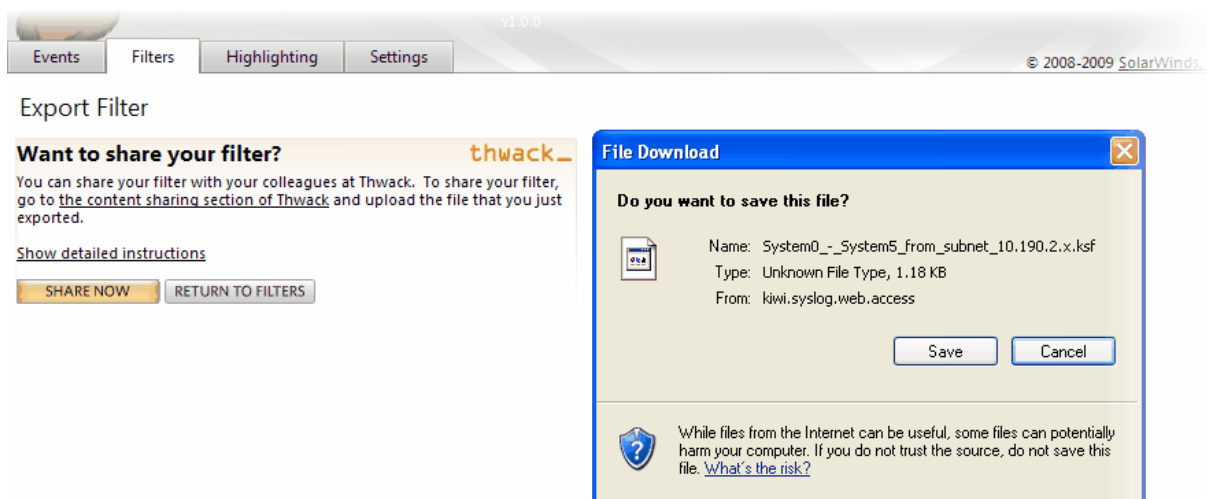


4.5 Export a filter

To export a filter, click the **Export** button in the Filters toolbar.

Select the location to save the filter to.

Kiwi Syslog Web Access Filters have the **.ksf** extension by default.



Kiwi Syslog Web Access provides the ability to share your filter with you colleagues at Thwack.

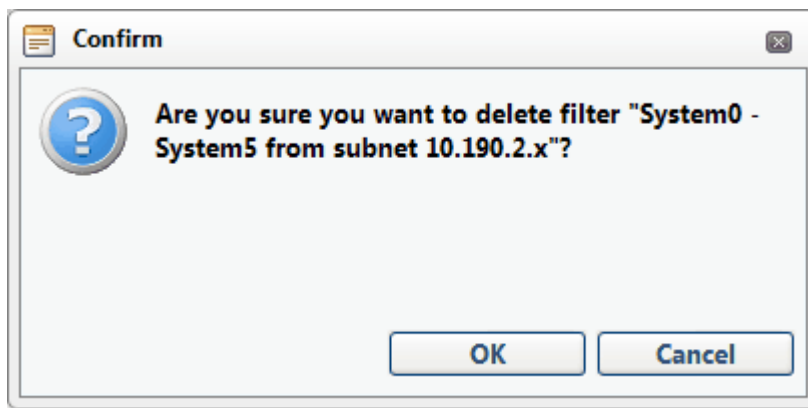
To share your filter:

1. Click [here](#).
2. On the Upload File web page, click Specify File/URL.
3. Click Upload File, and then click Browse.
4. Navigate to the filter file you exported, and then click Open.
5. Click Save.
6. Enter a descriptive name for your filter. For example, Syslog Priority - Warnings and above.
7. Provide a description of your filter.
8. Provide Tags so people can find your filter with a quick scan. For example, enter Syslog, Priority, Level, Emerg, Alert, Crit, Warn.
9. Click Save.

4.6 Delete a filter

To delete a filter, click the **Delete** button in the Filters toolbar.

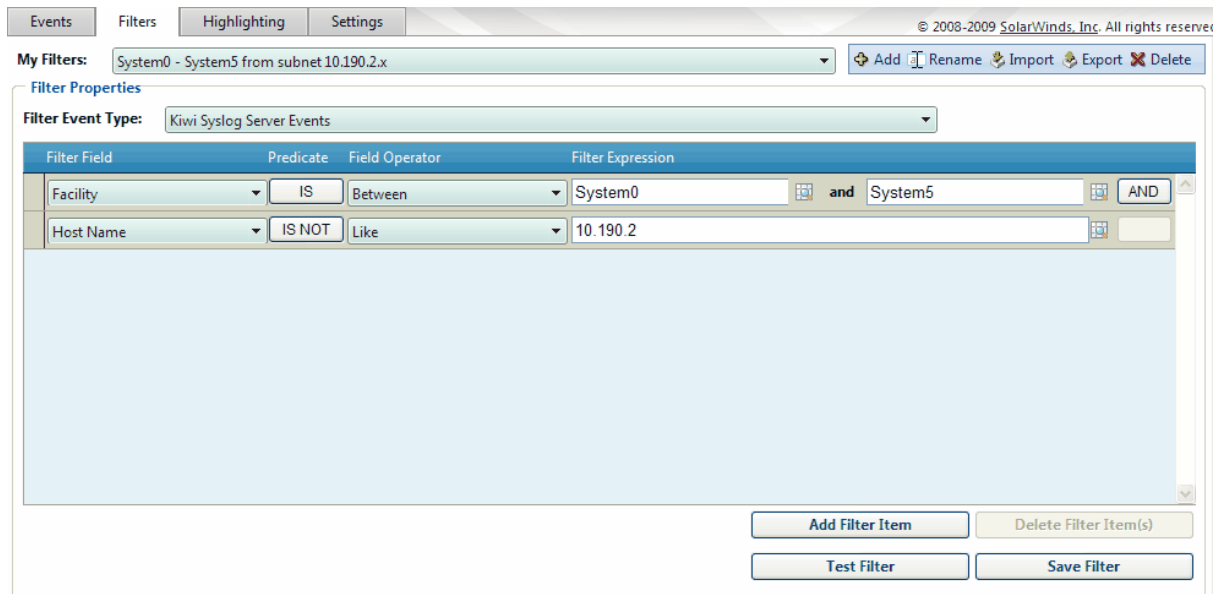
Kiwi Syslog Web Access will ask for confirmation before the filter is deleted.



4.7 Filter properties

Filters in Kiwi Syslog Web Access consist of a collection of filter items that are evaluated in order, from the top-most filter item.

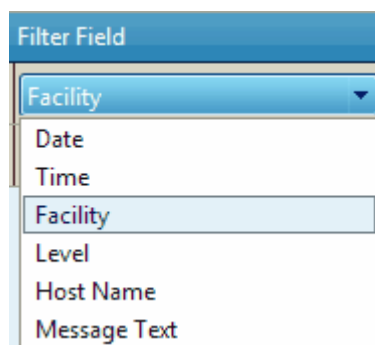
Filter items are logically joined together using the specified logical join operator (the right-most button in each filter item). Allowable logical join operators are AND and OR.



To add new filter items, click the **Add Filter Item** button.

- **Filter Field**

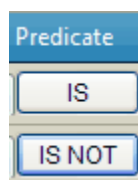
The syslog event field to which the filter criteria will be applied.



A screenshot of a 'Filter Field' dropdown menu. The menu is open, showing a list of fields: Date, Time, Facility (highlighted), Level, Host Name, and Message Text. The 'Facility' field is currently selected.

- Date
- Time
- Facility
- Level
- Host name
- Message text

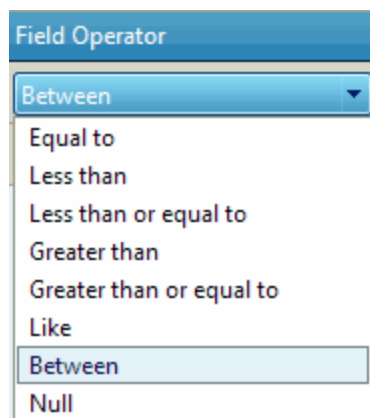
- **Predicate**



A screenshot of a 'Predicate' section containing two buttons: 'IS' and 'IS NOT'.

- IS
- IS NOT

- **Field Operator**



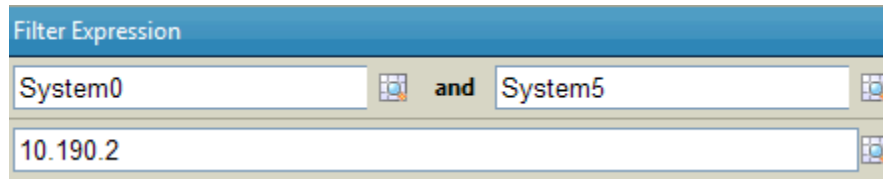
A screenshot of a 'Field Operator' dropdown menu. The menu is open, showing a list of operators: Equal to, Less than, Less than or equal to, Greater than, Greater than or equal to, Like, Between (highlighted), and Null. The 'Between' operator is currently selected.

- Equal to
- Less than
- Less than or equal to
- Greater than
- Greater than or equal to
- Like
- Between

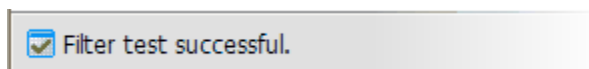
- Null

- **Filter Expression**

The expression that will be evaluated. Relates to the specified Filter field.



To test the filter, click the **Test Filter** button. You will see the following message in the status bar if the filter test was successful.



To save the filter, click the **Save Filter** button.

5 Highlighting

This chapter provides information and guidance relating to the **Highlighting** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

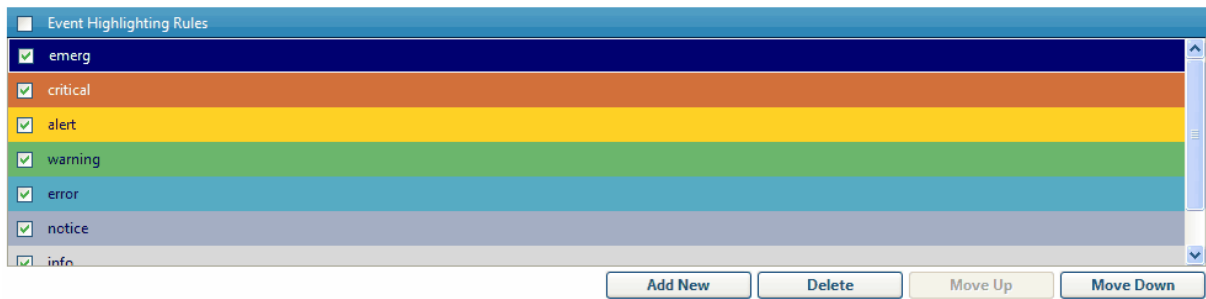
- See **Overview** for a general overview of the **Highlighting** page.
- See **Import highlighting** for information on importing a new filter.
- See **Export highlighting** for information on exporting an existing filter.

5.1 Overview

The highlighting options available in Kiwi Syslog Web Access enable the user to specify a set of highlighting rules which will be applied to each syslog event that is displayed on the Events page. Highlighting rules are evaluated from the top-down, and any syslog events which match a given rule will have the given highlight-effects applied.

Event Highlighting Rules

Lists the highlighting rules that will be applied to each syslog message that is to be displayed. The syslog message field that will be searched, the string pattern that will be searched for, and the effect to be applied are specified in the **Highlight Properties** section. Each rule can be activated/deactivated by respectively checking/unchecking the checkboxes leftmost on each row of the list.



Highlight Properties

The list of fields available in the **Event Field** drop-down box relate to the selected **Event Type***

Highlighting rules can be added/deleted by clicking the buttons **Add new** and **Delete**. Rule precedence can be changed as well, by clicking the **Move up/Move down** buttons.

*The current version of Kiwi Syslog Web Access supports only *Kiwi Syslog Server Event types*.

String to match

The string pattern that will be searched for in the selected Event field.

Regular Expression If checked, this option specifies if the string to match is a regular expression.

Ignore Case If checked, the search pattern (string to match) will be treated as case insensitive.

Highlight Effects

Foreground Color The foreground color selected will be applied, and override any existing foreground color.

Background Color The background color selected will be applied, and override any existing background color.

Bold Font The font weight will be bold.

Italic Font The font style will be italicised.

Underline Font The font will be underlined.

Font Family	The font family.
Font Size	The size of the font.

Apply this effect to the whole event (all fields in matching row)

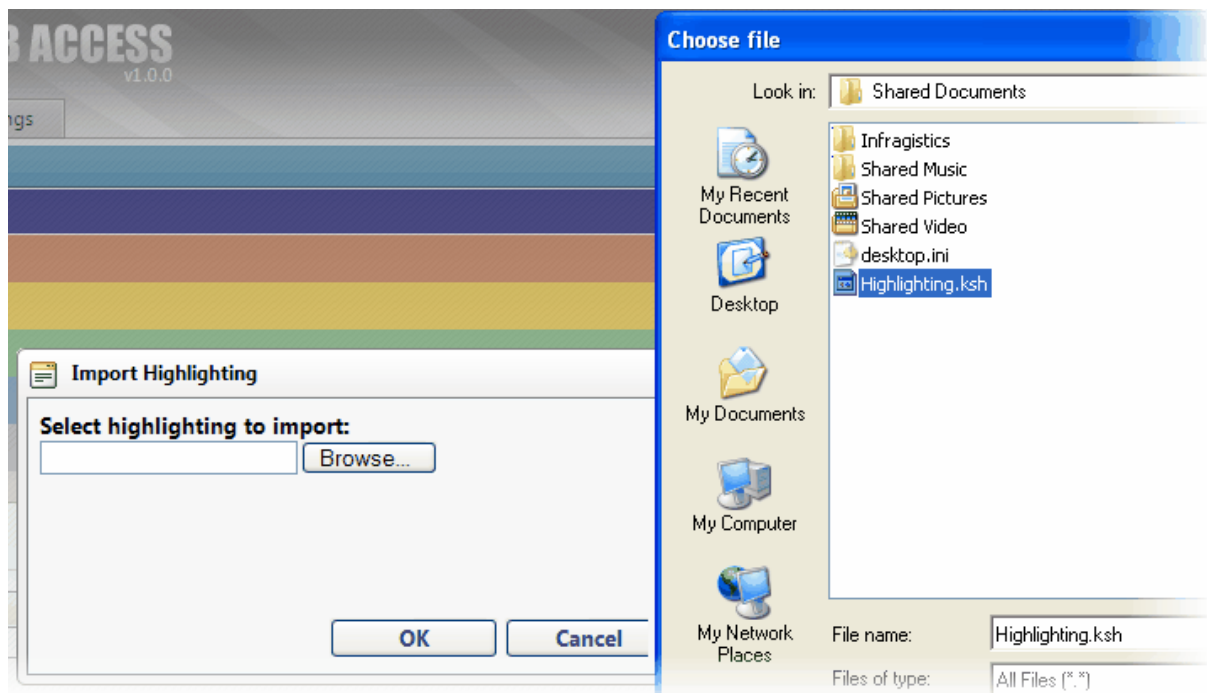
If this option is selected then the specified highlighting style will be applied to every field in the Events grid (not just the selected Event Field).

5.2 Import highlighting

To import highlighting, click the **Import** button on the **Highlighting** page.

Select the highlighting to import when the Import Highlighting dialog appears.

Kiwi Syslog Web Access Highlighting has the **.ksh** extension by default.

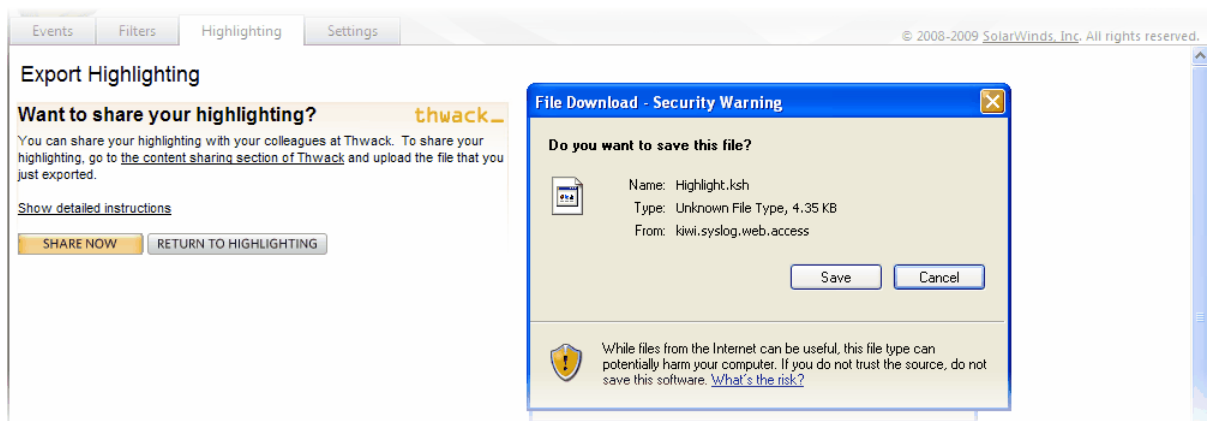


5.3 Export highlighting

To export highlighting, click the **Export** button on the **Highlighting** page.

Select the location to save the highlighting to.

Kiwi Syslog Web Access Highlighting has the **.ksh** extension by default.



Kiwi Syslog Web Access provides the ability to share your highlighting with you colleagues at Thwack.

To share your highlighting:

1. Click [here](#).
1. On the Upload File web page, click Specify File/URL.
1. Click Upload File, and then click Browse.
1. Navigate to the highlighting file you exported, and then click Open.
1. Click Save.
1. Enter a descriptive name for your highlighting. For example, Syslog Priority Level Highlighting.
1. Provide a description of your highlighting rules.
1. Provide Tags so people can find your highlighting rules with a quick scan. For example, enter Syslog, Priority, Level.
1. Click Save.

6 Settings

This chapter provides information and guidance relating to the **Settings** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

- See **Overview** for a general overview of the Highlighting page.

6.1 Overview

General Settings:

The following settings can be configured:

- Rows per page
The number of rows displayed in the events grid on a single page.

- Page refresh rate

The interval between automatically refreshing the events grid.

- Events grid font

The default font that events will be rendered in.

- URLsense

If enabled, URLsense will automatically sense URLs contained within the event message, and provide an active hyperlink to the web resource from within the Events grid.

General Settings

Rows Per Page:

Page Refresh Rate: seconds

Events Grid Font:

URLsense: ☒ On ☐ Off

[Save Settings](#)

User Settings:

Allows the current user to change their password.

User Settings

Current password:

New password:

Confirm password:

[Change Password](#)

7 Admin

This chapter provides information and guidance relating to the **Admin** page in Kiwi Syslog Web Access.

The following topics can be found in this chapter :

- See **Overview** for a general overview of the **Admin** page.
- See **Add new accounts** for information on adding new accounts.
- See **Reset password** for information on resetting account passwords.
- See **Delete account(s)** for information on deleting accounts.
- See **Database Maintenance** for information on configuring the database maintenance policy.
- See **Website Configuration** for information on configuring the website.

7.1 Overview

Access to the **Admin** page in Kiwi Syslog Web Access is restricted to **Administrators** only. **Standard users** are prohibited from accessing the **Admin** page.

The Admin page provides an Administrator the ability to:

- **Add new accounts**
- **Reset existing account passwords**

- Delete accounts
- Alter the Database maintenance policy
- Alter the Session and Execution timeouts

Account Maintenance:

Up to five Administrative or Standard users can be configured in Kiwi Syslog Web Access. The account maintenance section allows for the creation and deletion of user accounts, as well as password resetting.

The screenshot shows the 'Account Maintenance' section of the Kiwi Syslog Web Access interface. It includes a header with three buttons: 'Add New Account' (with a plus icon), 'Reset Password' (with a key icon), and 'Delete' (with a red X icon). Below the header is a table with two columns: 'Name' and 'Role'. The table contains four rows of user accounts, each with a checkbox in the 'Name' column.

Name	Role
<input type="checkbox"/> Administrator	Administrators
<input type="checkbox"/> New User 1	Standard Users
<input type="checkbox"/> New User 2	Standard Users
<input type="checkbox"/> New Admin	Administrators

At the bottom of the interface, there is a pagination bar showing 'Page 1 of 1' and a 'Displaying accounts 1 - 4 of 4' status.

Database Maintenance:

Administrators can modify the database maintenance policy that Kiwi Syslog Web Access uses. The default maximum capacity of the Kiwi Syslog Web Access database is 4096MB*.

*Maximum data storage for event age based restrictions is also 4096MB.

The screenshot shows the 'Database Maintenance' section. It starts with the instruction 'Please select either database size or event age restriction:'. There are two radio button options: 'Maximum Database Size:' (selected) and 'Maximum Event Age:'. The 'Maximum Database Size' option has a slider set to '4096 MB'. The 'Maximum Event Age' option has a slider set to 'Unlimited*'. Below the sliders, a note states: '* Maximum data storage for age based database maintenance policy is 4096 MB'. A 'Save' button is located at the bottom.

Website Configuration Settings:

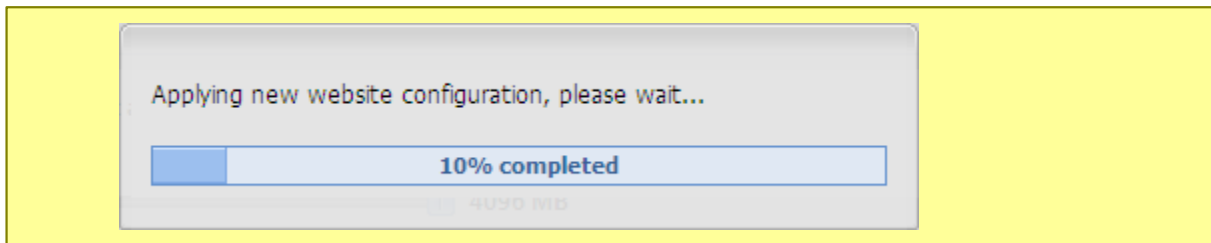
Administrators can modify the website configuration that Kiwi Syslog Web Access uses.

The screenshot shows the 'Website Configuration Settings' section. It contains two settings, each with a slider and a 'Save' button at the bottom.

Session Timeout: (Specifies the length of time a session can be idle before it is abandoned) - 8 hours

Execution Timeout: (Specifies the length of time that a request is allowed to execute before being automatically shut down by ASP.NET) - 5 minutes

Note: Making changes to these settings requires restarting the Cassini Web Server. Server restart takes approx. 30 seconds to complete, during which time the website will be unable to service requests.



7.2 Add an account

To add a new account click the **Add New Account** button in the Account maintenance grid toolbar.

Enter a name, password and select a role for the new account when the Add Account dialog appears.

Roles:

- Administrators - All access
- Standard Users - No access to the 'Admin' page.

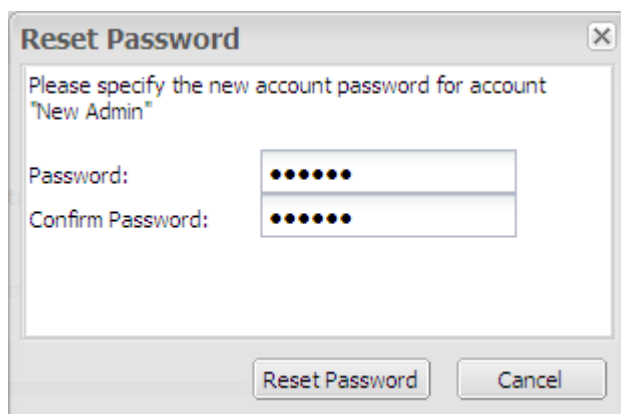
A screenshot of the "Add Account" dialog box. The title bar says "Add Account" with a close button (X). The main text says "Please specify the new account details:". There are four input fields: "User Name:" with the text "New User", "Password:" with six dots, "Confirm Password:" with six dots, and "Role:" with a dropdown menu showing "Standard Users". At the bottom are two buttons: "Add" and "Cancel".

7.3 Reset password

To reset the password of an account, select an account by checking the checkbox and click on the Reset Password button.

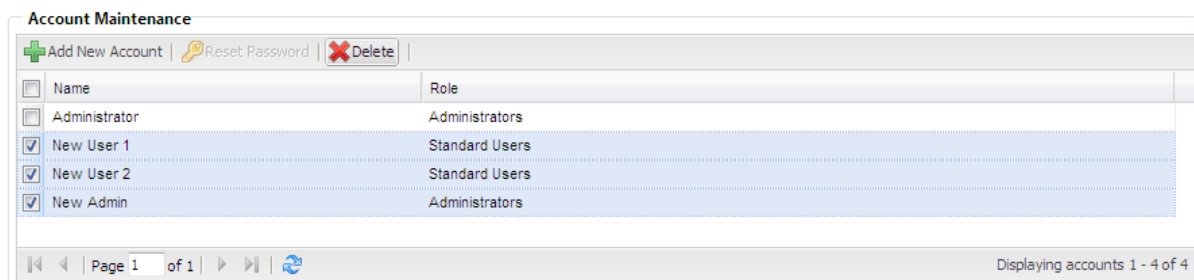
You can only reset one account password at a time.

Enter (and confirm) the new password when the **Reset Password** dialog appears.

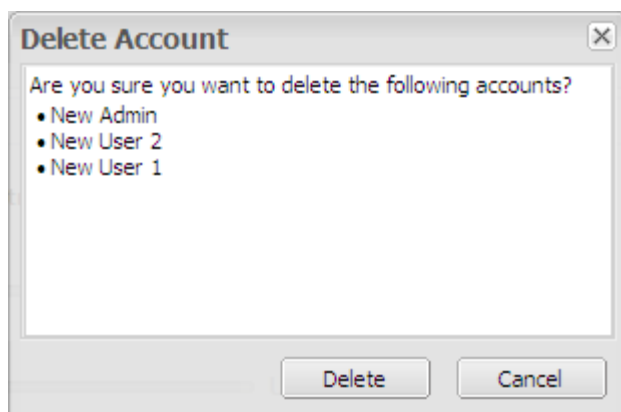


7.4 Delete account(s)

You can delete multiple accounts in Kiwi Syslog Web Access Account Maintenance by checking more than one account, and clicking the Delete button.



The Account deletion confirmation dialog will then appear:



7.5 Database Maintenance

The Database Maintenance options available in Kiwi Syslog Web Access allow an Administrator to control the event database restrictions.

The event database in Kiwi Syslog Web Access can be configured for either Size-based or Age-based restriction.

Maximum Database Size:

Specifies the maximum storage capacity that allowed for Kiwi Syslog Web Access.

When this size limit is reached, Kiwi Syslog Web Access will delete the oldest events (where the storage of these would exceed this limit).
eg. If the Maximum Database Size is configured as 4096MB, the event storage in Kiwi Syslog Web Access is implemented as a rolling 4096MB.
Acceptable values are in the range 256MB to 4096MB.

Maximum Event Age:

Specifies the maximum event age that is allowed for Kiwi Syslog Web Access.

Events that are older than this will be deleted*

Acceptable values are in the range 1 day to 365 days, and unlimited*

***Maximum data storage capacity of Kiwi Syslog Web Access is 4096MB.**

Database Maintenance

Please select either database size or event age restriction:

☒ Maximum Database Size: 4096 MB

☐ Maximum Event Age: Unlimited*

* Maximum data storage for age based database maintenance policy is 4096 MB

Save

7.6 Website Configuration

The Website Configuration options available in Kiwi Syslog Web Access allow an Administrator to control the Session and Execution timeouts of ASP.NET

Session Timeout:

Specifies the length of time a session can be idle before it is abandoned.

Acceptable values are in the range 30 minutes to 24 hours. The default session timeout is 8 hours.

Execution Timeout:

Specifies the length of time a that a request is allowed to execute before being automatically shut down by ASP.NET.

This setting is particularly useful when you have a lot of event data and complex filters defined, that result in long-running queries.

Acceptable values are in the range 5 minutes to 60 minutes. The default execution timeout is 5 minutes.

Website Configuration Settings

Session Timeout: (Specifies the length of time a session can be idle before it is abandoned) 8 hours

Execution Timeout: (Specifies the length of time that a request is allowed to execute before being automatically shut down by ASP.NET) 5 minutes

Save

Note: Making changes to these settings requires restarting the Cassini Web Server.
Server restart takes approx. 30 seconds to complete, during which time the website will be unable to service requests.

